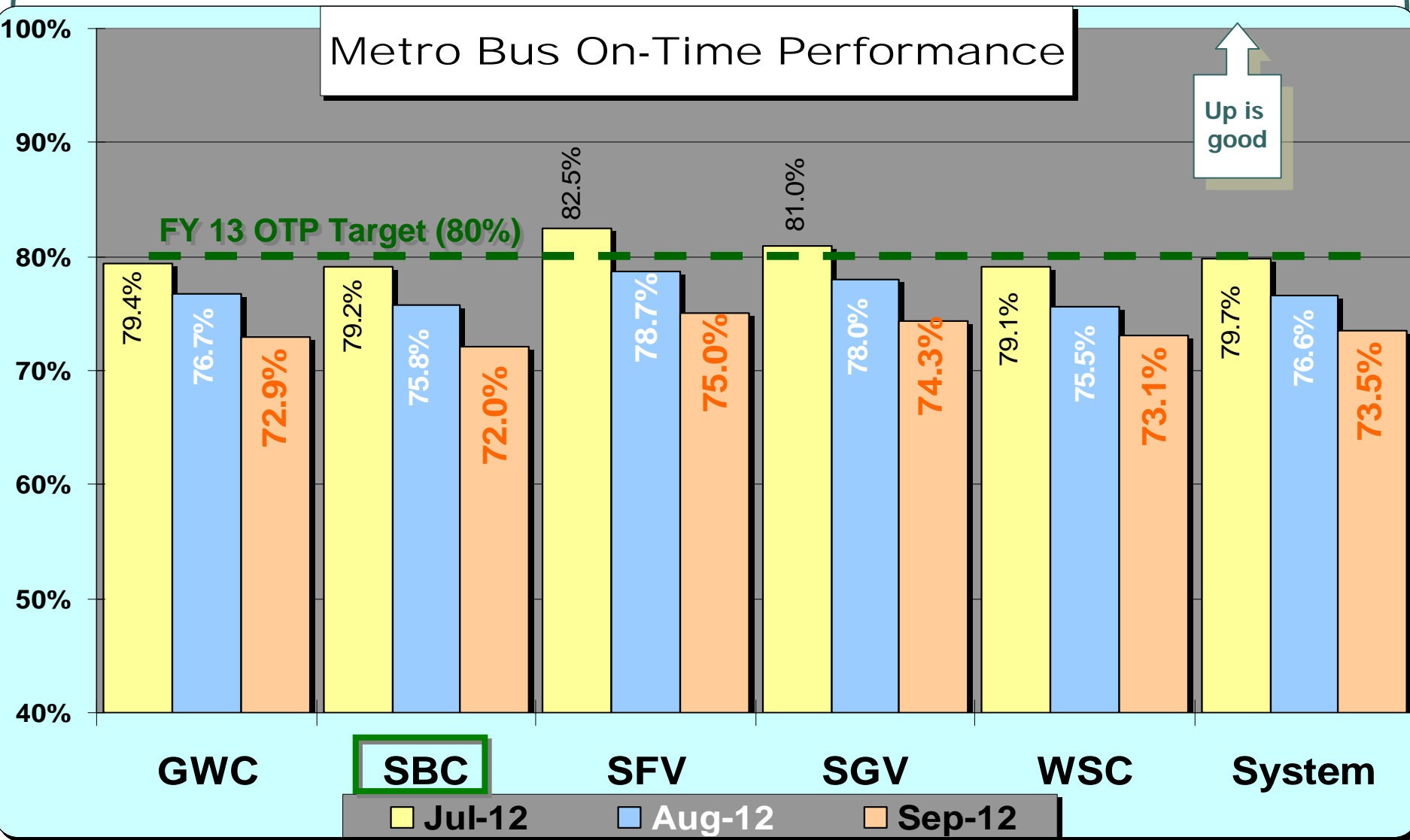


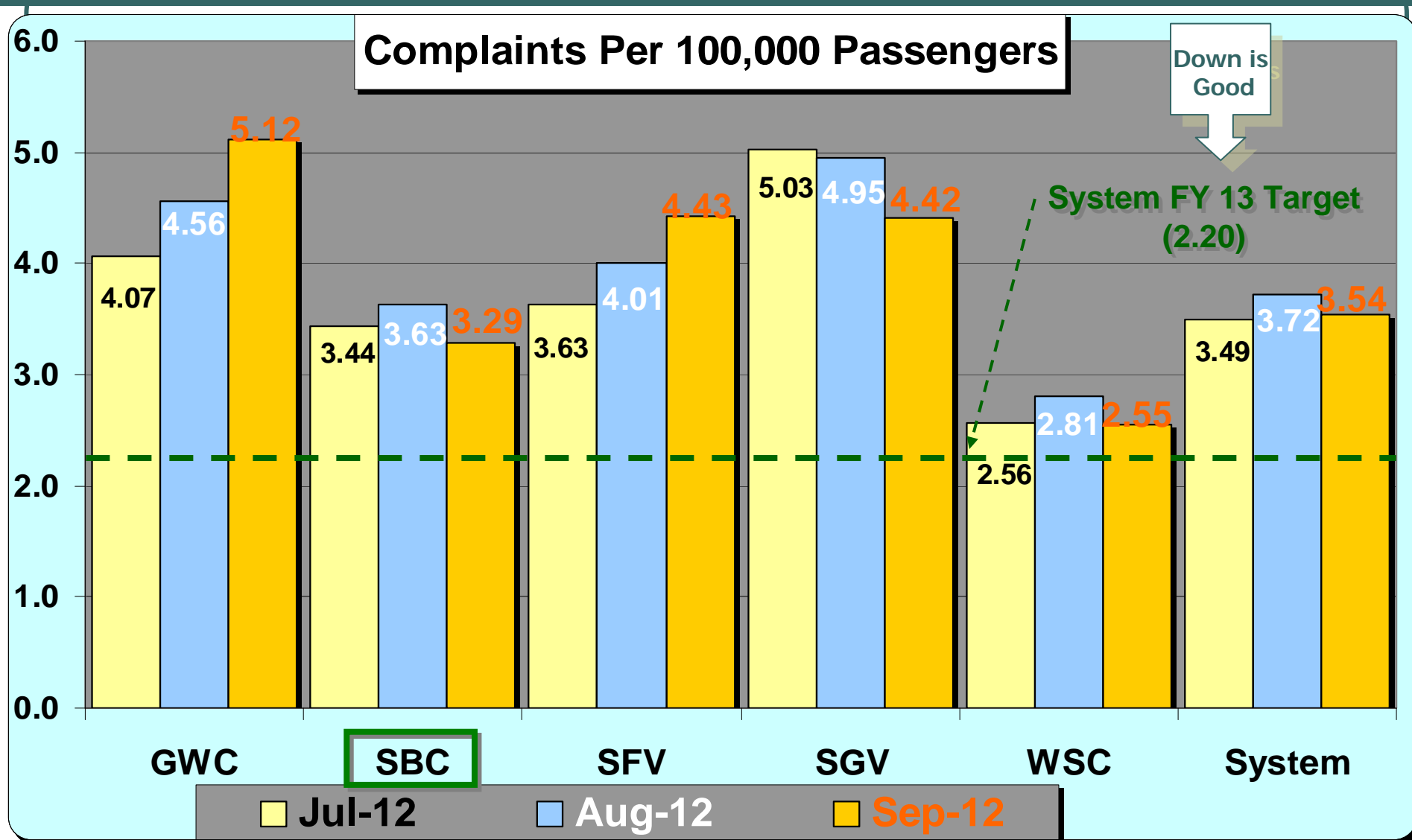
*Metro South Bay Cities
Service Council
November 16, 2012 Meeting*

Performance Report on
September, 2012 Service

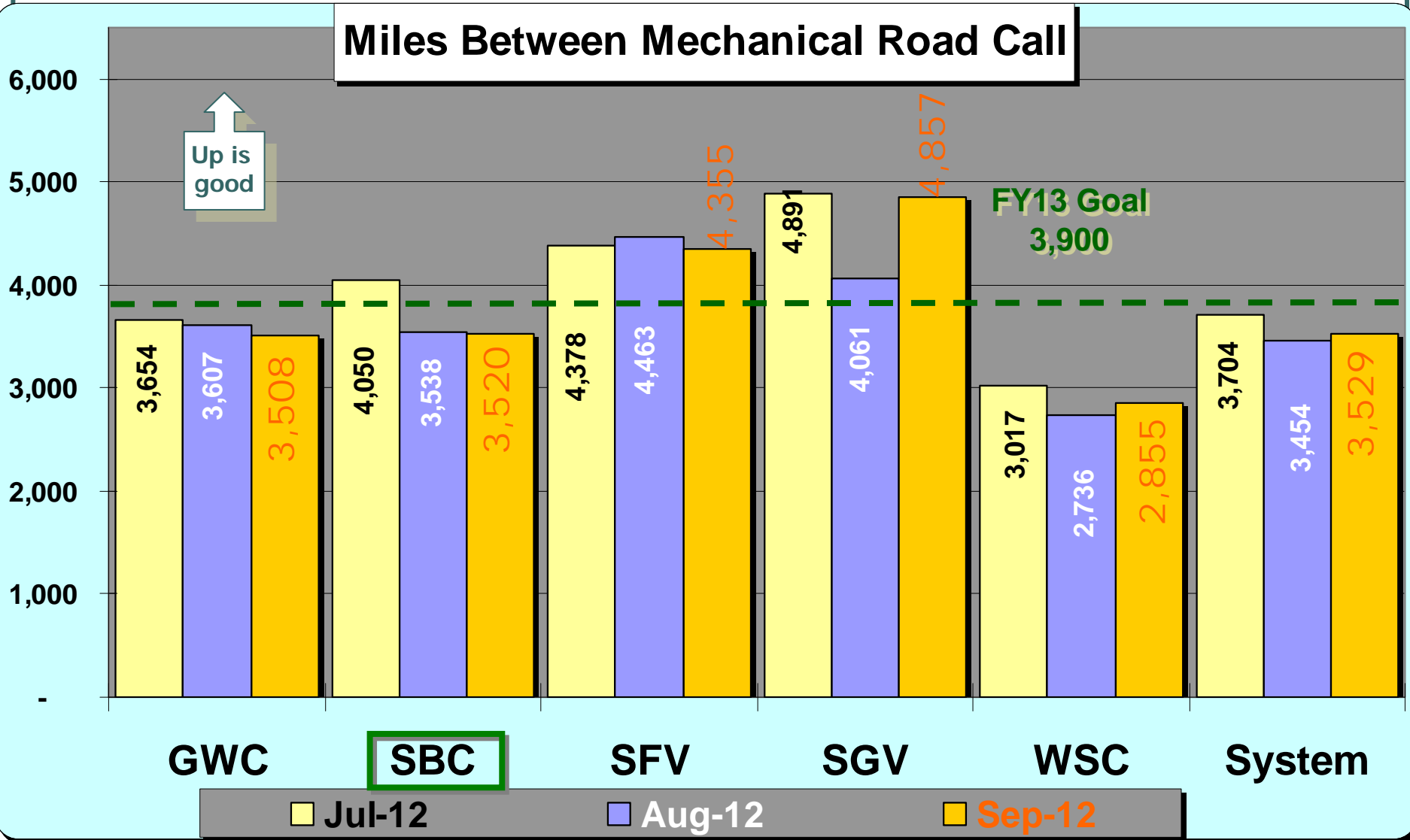
SBC Service Council November 2012 Meeting



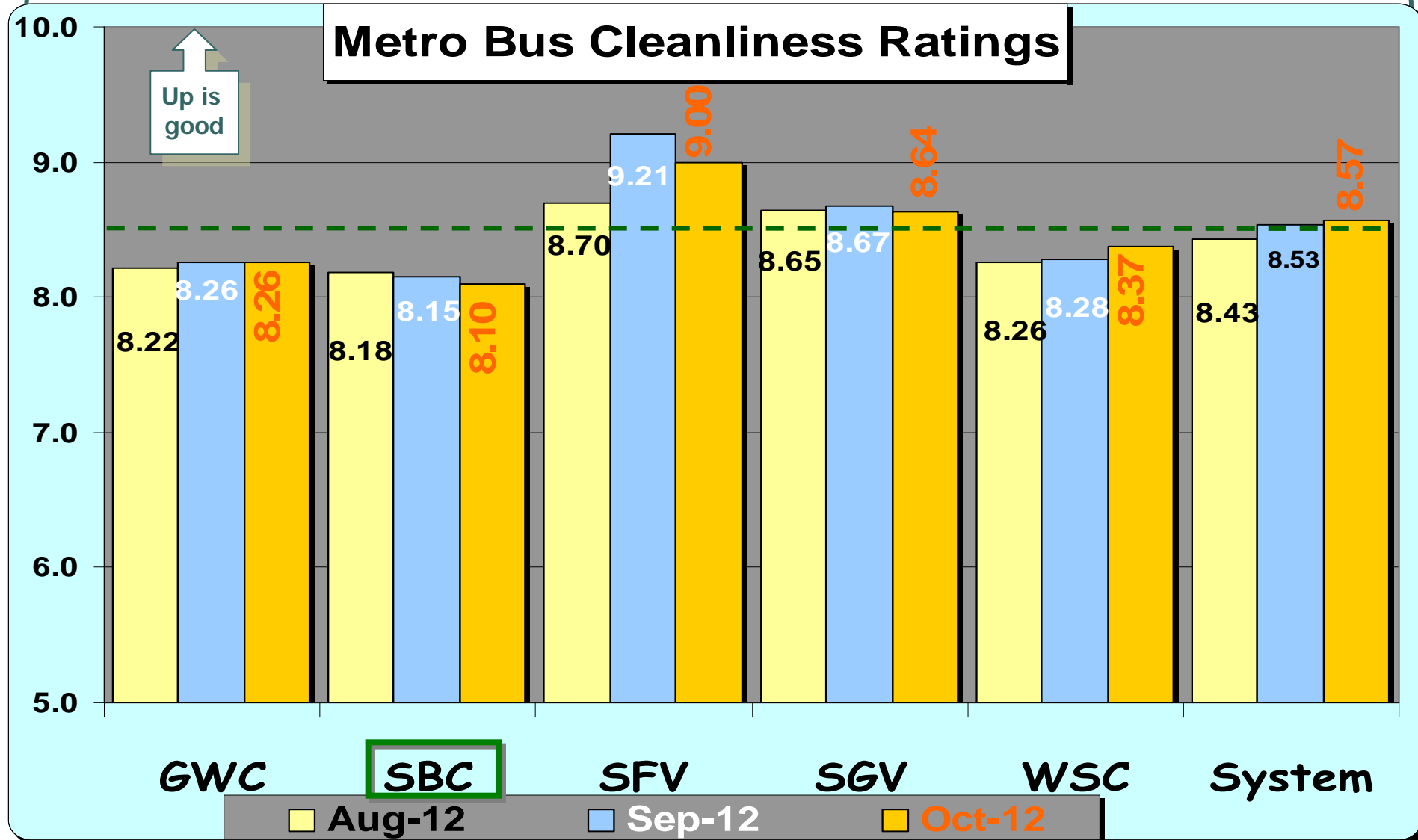
SBC Service Council November 2012 Meeting



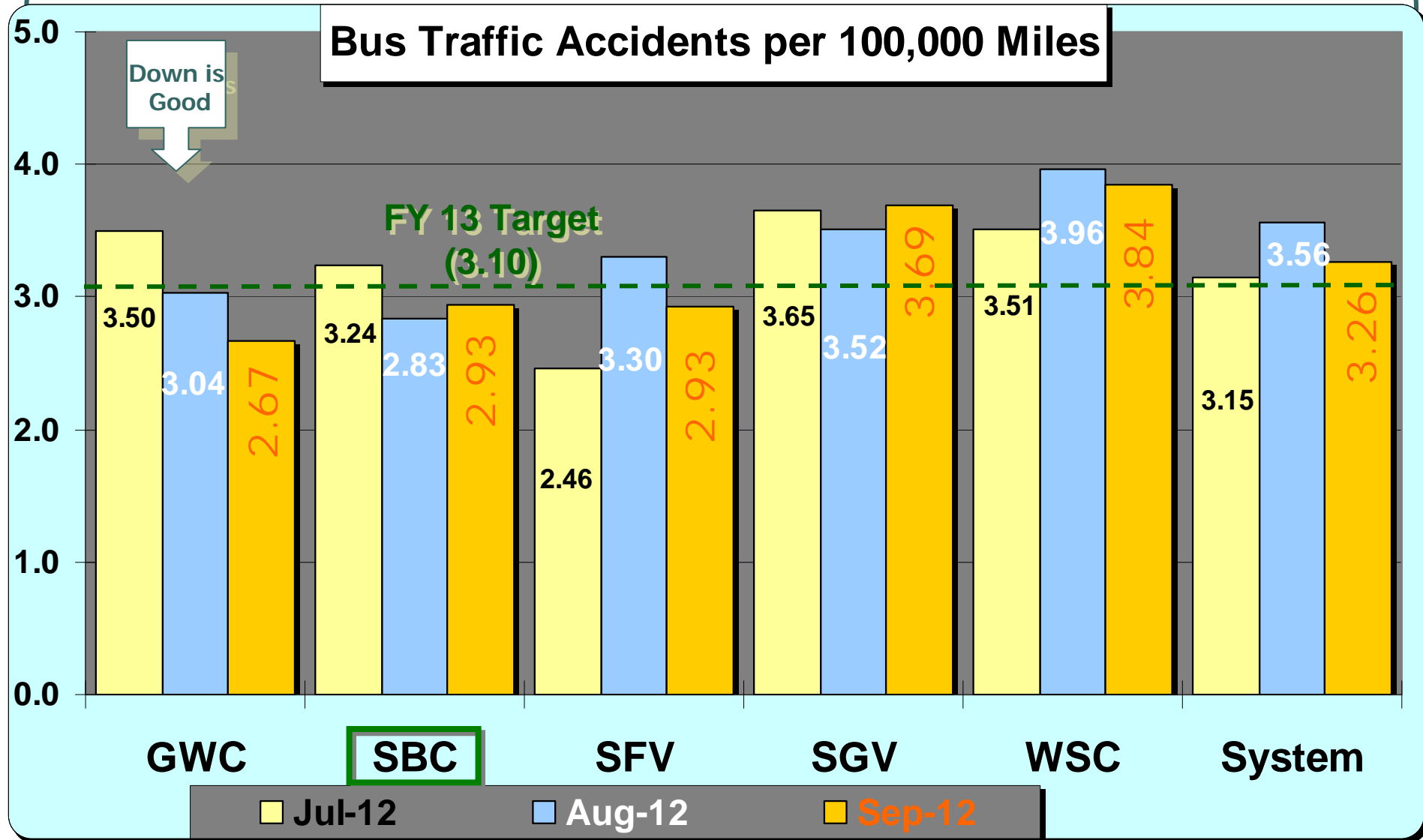
SBC Service Council November 2012 Meeting



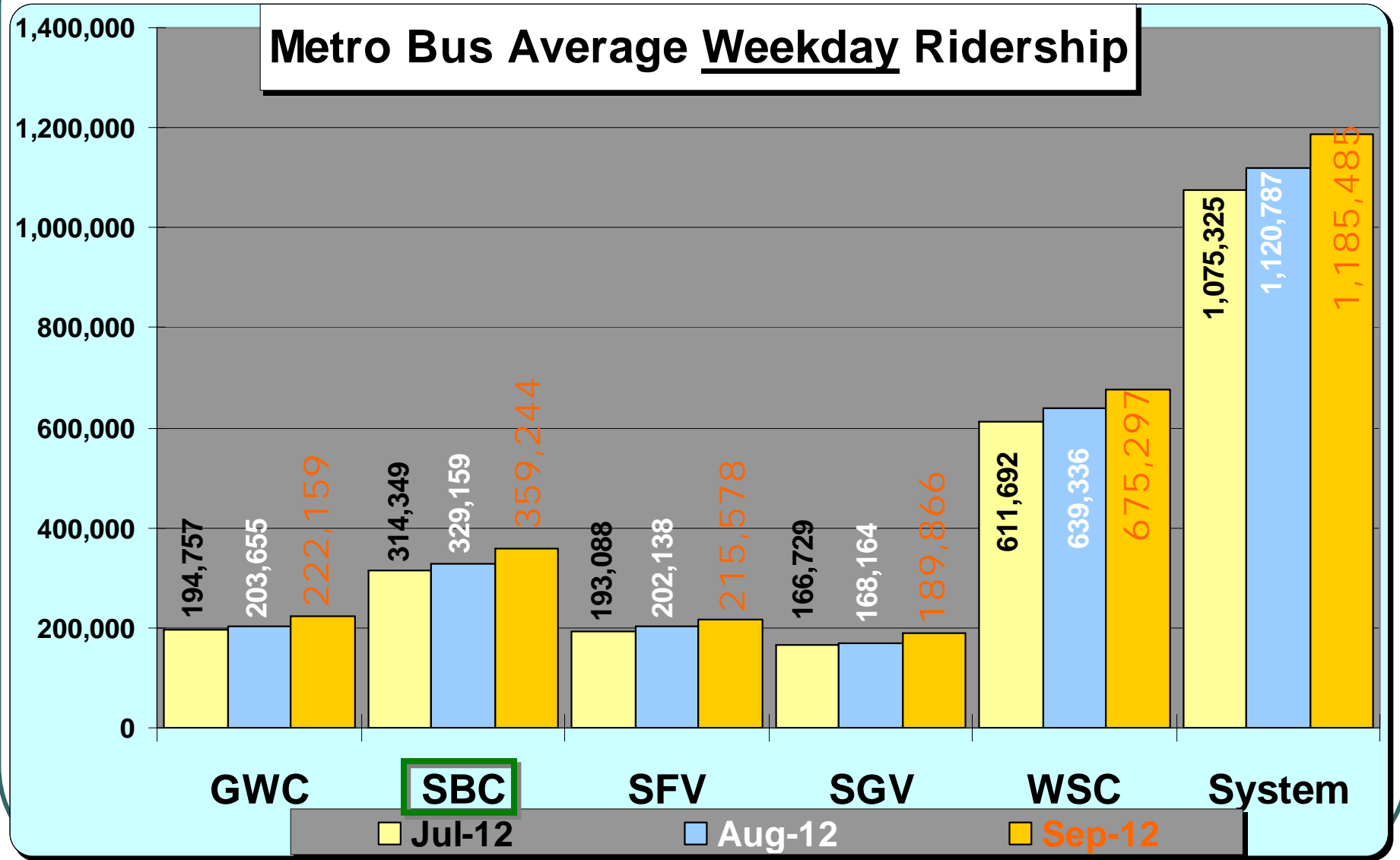
SBC Service Council November 2012 Meeting



SBC Service Council November 2012 Meeting



SBC Service Council November 2012 Meeting



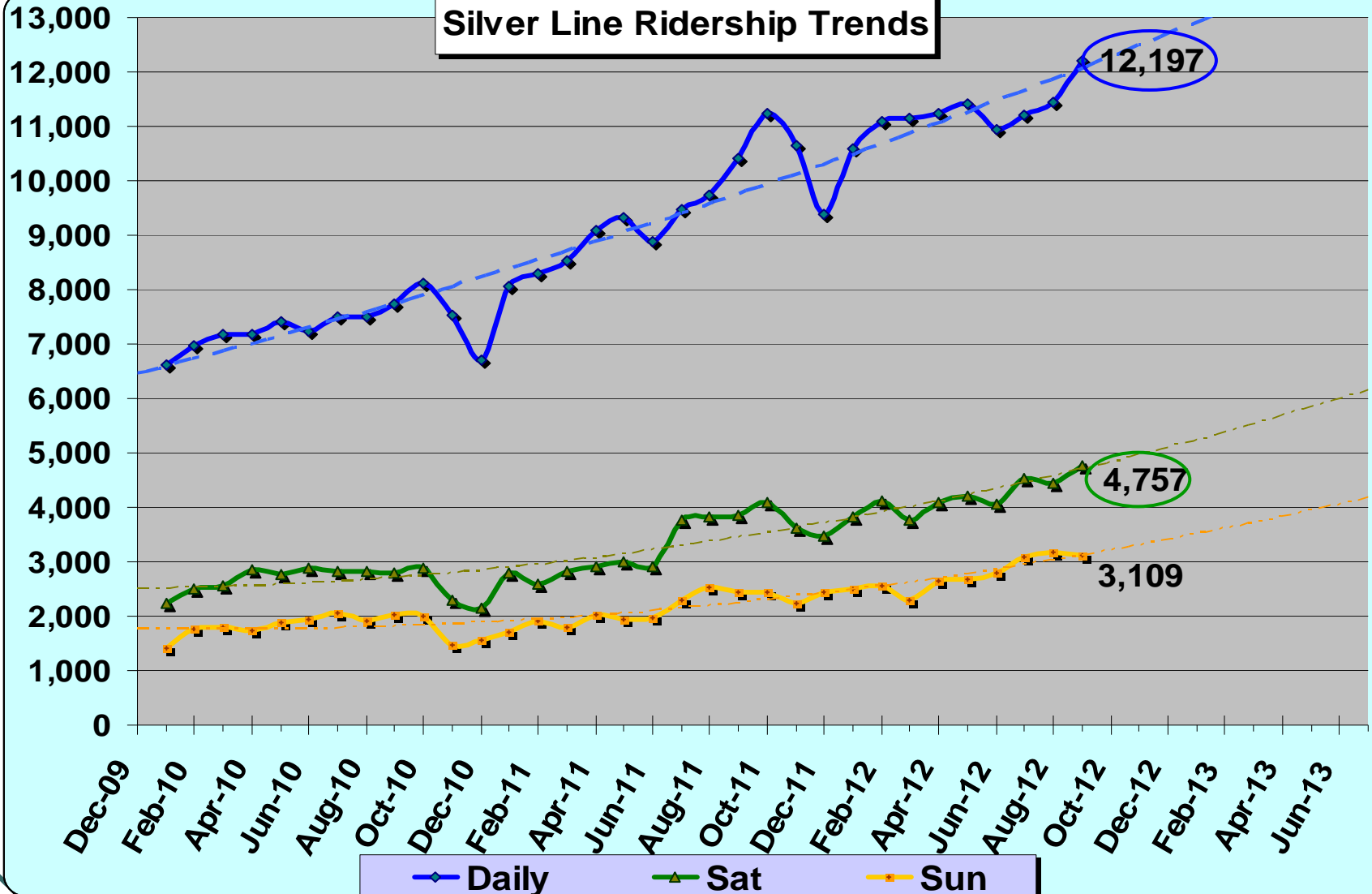
SBC Service Council November 2012 Meeting

Bus Station Cleanliness Evaluation Scores

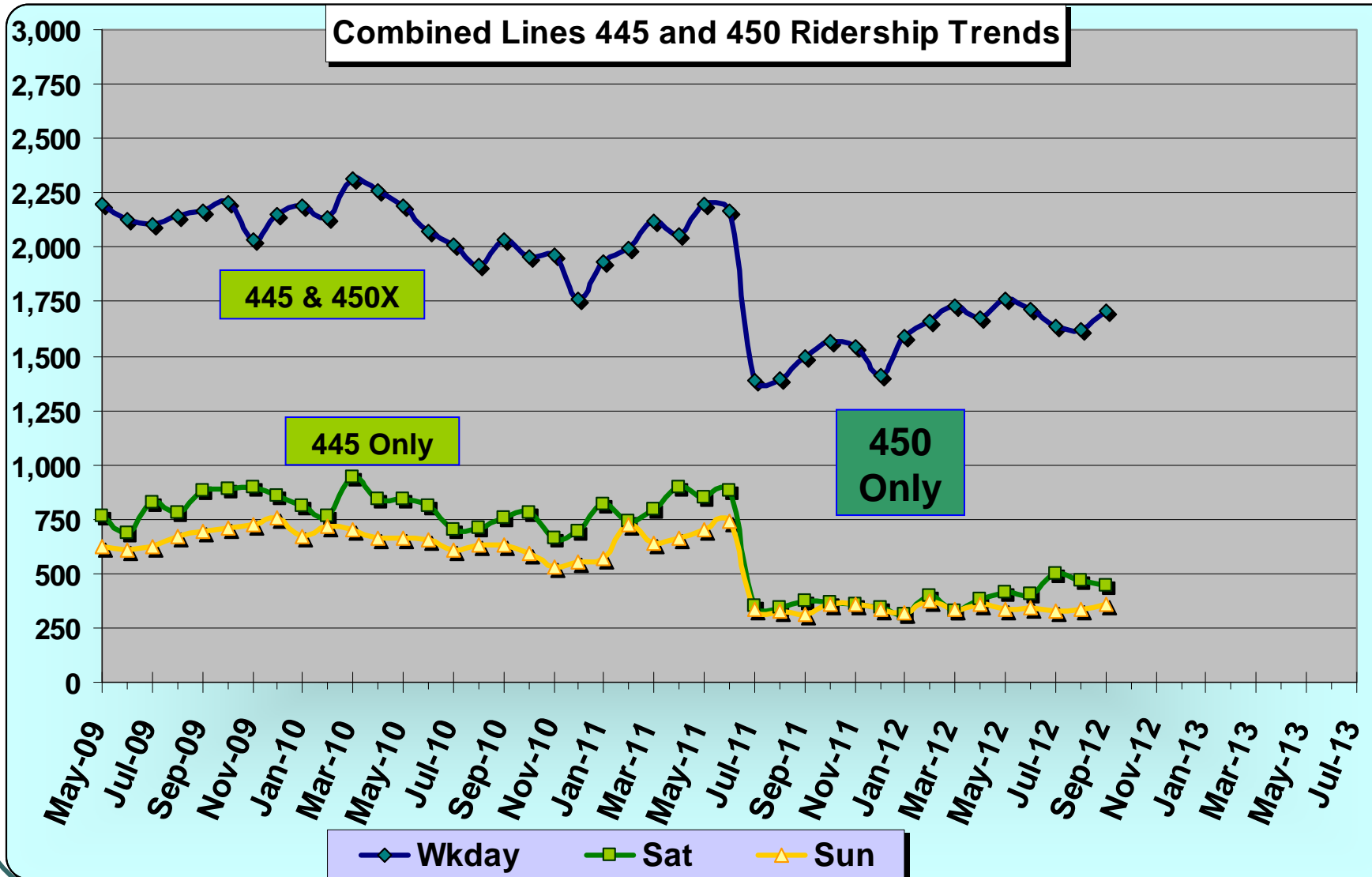
| | Dec. 2011 | Aug. 2012 | Sept. 2012 | | |
|---------------------------------------|-------------|-------------|-------------|--------------|-----------|
| Bus Stations | Score | Score | Score | Dec. - Sept. | Grade |
| Artesia Blue Line Bus Sta. | 7.4 | 7.4 | 8.5 | 1.1 | B |
| Aviation Green Line Bus Sta. | 6.1 | 8.4 | 7.5 | 1.4 | C |
| Burbank Metrolink Bus Sta. | 8.5 | 8.4 | 8.3 | -0.2 | B |
| Culver City (Fox Hills Mall) | 7.6 | 7.5 | 7.4 | -0.2 | C |
| Cal State LA Busway Sta. | 7.6 | 7.4 | 7.6 | 0.0 | C |
| Cal State LA Local Bus Sta. | 8.3 | 8.2 | 8.5 | 0.2 | B |
| Del Amo Blue Line Bus Sta. | 8.4 | 8.7 | 8.3 | -0.1 | B |
| El Monte Bus Sta. | 7.5 | 7.1 | 7.4 | -0.1 | C |
| Harbor-Gateway Transit Ctr. | 8.1 | 7.3 | 7.8 | -0.3 | C+ |
| Inglewood Bus Sta. | 8.4 | 8.1 | 8.0 | -0.4 | B- |
| LAX City Bus Sta. | 5.3 | 7.7 | 8.2 | 2.9 | B- |
| Norwalk Green Line Bus Sta. | 7.2 | 7.8 | 8.1 | 0.9 | B- |
| North Hollywood Red Line Bus Sta. | 7.1 | 8.6 | 8.4 | 1.3 | B |
| Patsaouras Bus Plaza | 8.2 | 7.3 | 8.2 | 0.0 | B |
| Pico-Rimpau Bus Ctr. | 7.7 | 7.9 | 8.2 | 0.5 | B- |
| Willowbrook-Rosa Park Bus Sta. | 7.8 | 8.1 | 8.1 | 0.3 | B- |
| South Bay Galleria Bus Ctr. | 8.4 | 7.2 | 7.6 | -0.8 | C |
| Sierra Madre Gold Line Bus Sta. | 7.2 | 8 | 8.1 | 0.9 | B- |
| Universal Red Line Bus Sta. | 6.5 | 8.7 | 8.7 | 2.2 | B |
| Harbor/Century Fwys. Silver Line Sta. | 8.2 | 7.4 | 7.7 | -0.5 | C |
| System Average | 7.56 | 7.86 | 8.05 | 0.5 | B- |

SBC Service Council November 2012 Meeting

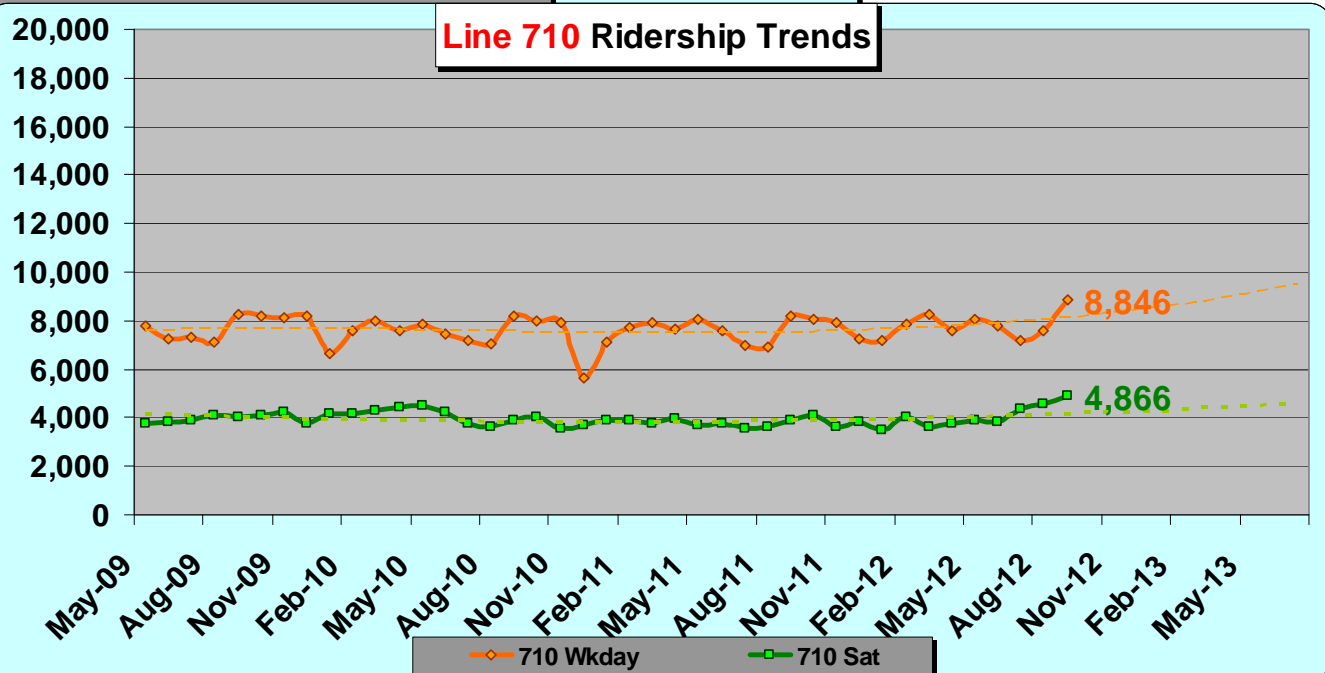
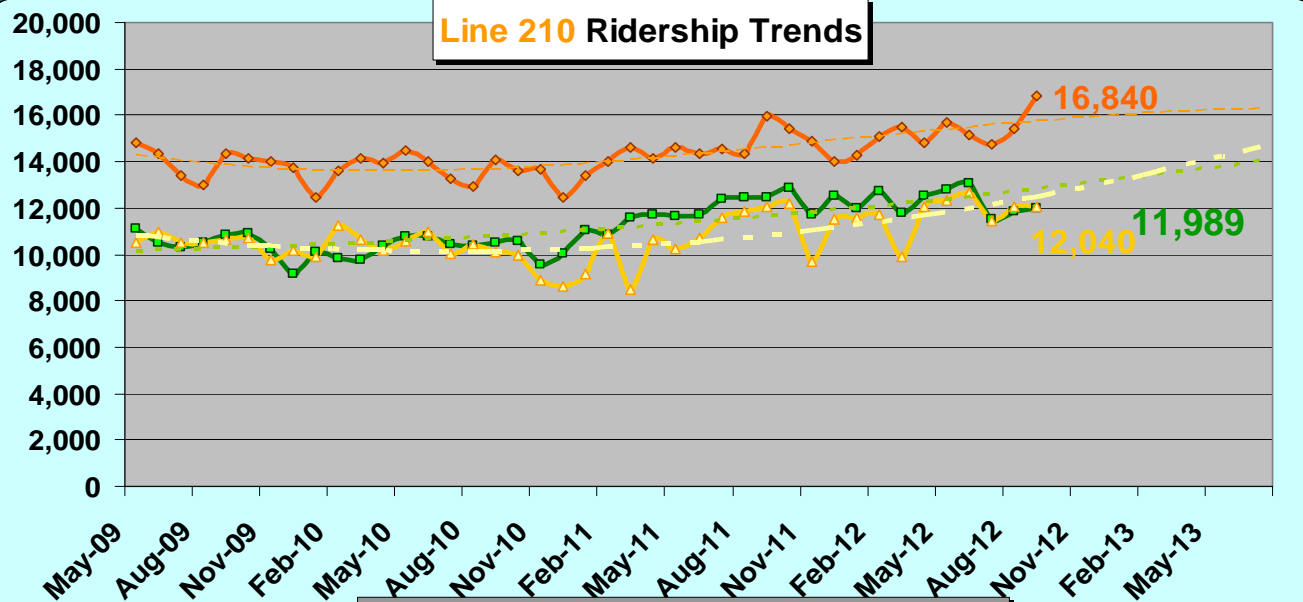
Silver Line Ridership Trends



SBC Service Council November 2012 Meeting



SBC Service Council November 2012 Meeting



SBC Service Council November 2012 Meeting

Metro Rail Avg. WEEKDAY Riders Trends

