

# Traffic Accident Reduction Programs

# Transportation Management Team

Lilia Montoya, Transportation Operations Manager

Sherry Walker, Assistant Operations Manager

Thomas Mattocks, Assistant Operations Manager

William Marshall, Assistant Operations Manager

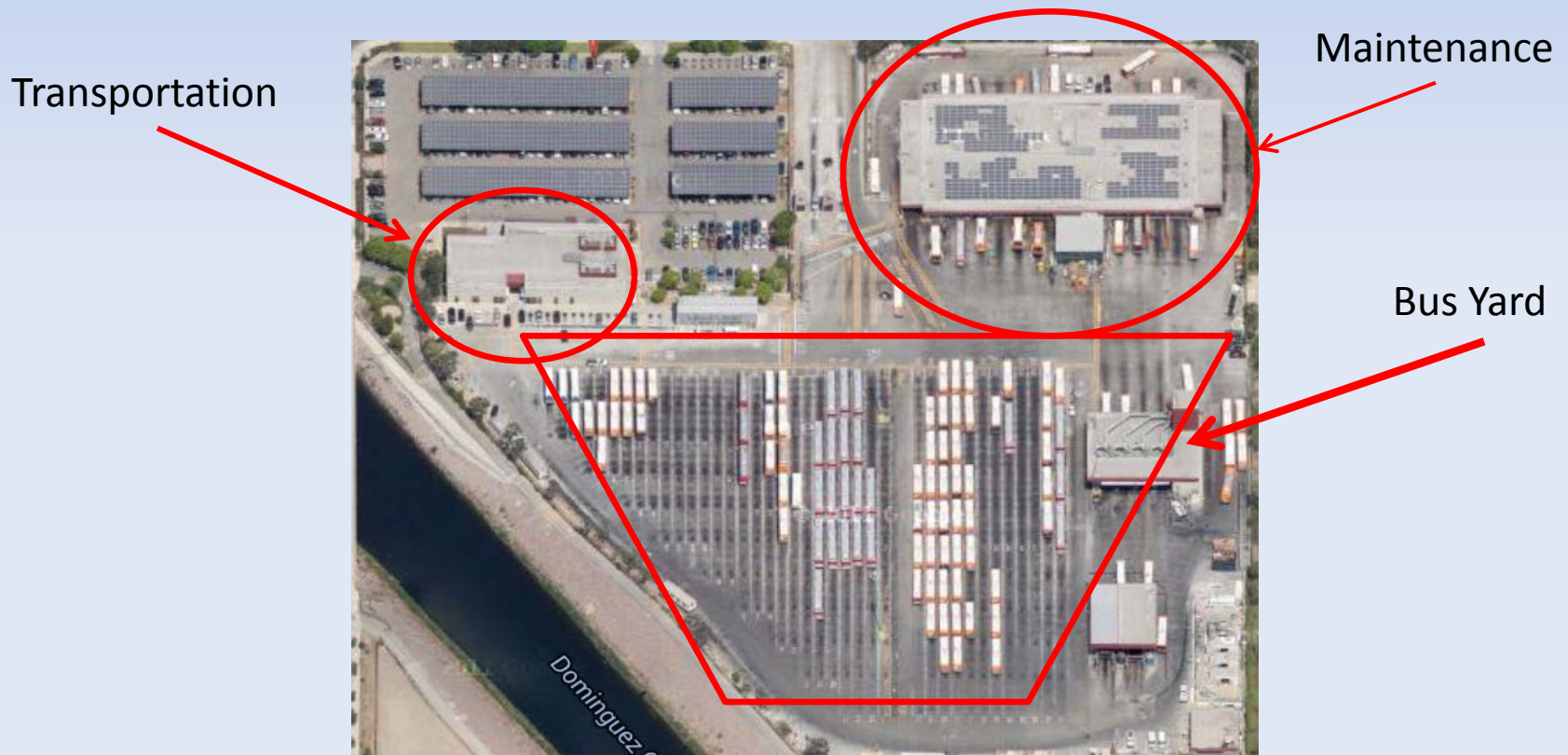
# Maintenance Management Team

Frank Lonyai, Maintenance Operations Manager

Anthony Perez, Assistance Maintenance Operation Manager

# METRO – Carson Division 18

450 Griffith Street, Gardena, CA 90248



The Division Accident Reduction Program includes the efforts and participation of various departments within METRO. Vehicle Operations, Bus Operations Control, Operations Central Instruction, and the Scheduling Department all contribute to the reduction of accidents.

Some but not all of our efforts include the following:

- Identification of Target lines
- Identification of 'Hot Spots' (Hazardous Locations)
- VO monitoring of Hot Spots
- Line Saturations
- Assistance from Scheduling
- Mandatory Pre and Post Accident Training
- Assistance from Operations Central Instruction

# Division 3218 Accident Statistics for December 2014

The top three lines for accidents comprised

**43.75%**

of the total for the month of December.

## “Target Lines”

- ▶ *Line 40 Serving So. Bay Galleria/Lawndale/Hawthorne/Inglewood/Downtown LA*
- ▶ *Line 111 Serving LAX/Inglewood/ Huntington Pk/ Bell Gardens/ Downey/Norwalk/Whittier*
- ▶ *Line 115 Serving Playa Del Rey/Inglewood/ So. Gate/ Bell Gardens/Downey/Norwalk*

These lines had a combined total of 14 out of the 32 accidents in December.

Once the target lines are identified, we conduct informational meetings with the operators to discuss accident issues on these lines. We also conduct an increased level of line monitoring and line rides.

# Division 3218 Accident Statistics for December 2014

The Top Two Accident Types comprised  
**43.75%**  
of the total for the month of December.

Once the target lines are identified we conduct informational meetings with the operators to discuss accident issues on these lines. We also conduct an increased level of line monitoring and line rides.

The top two types of accidents for the month of December were  
Type 110 – other vehicle turns right in front of bus  
Type 160 – other vehicle side swipes METRO vehicle

These two types of accidents had a combined total of 14 out of the 32 accidents in December.

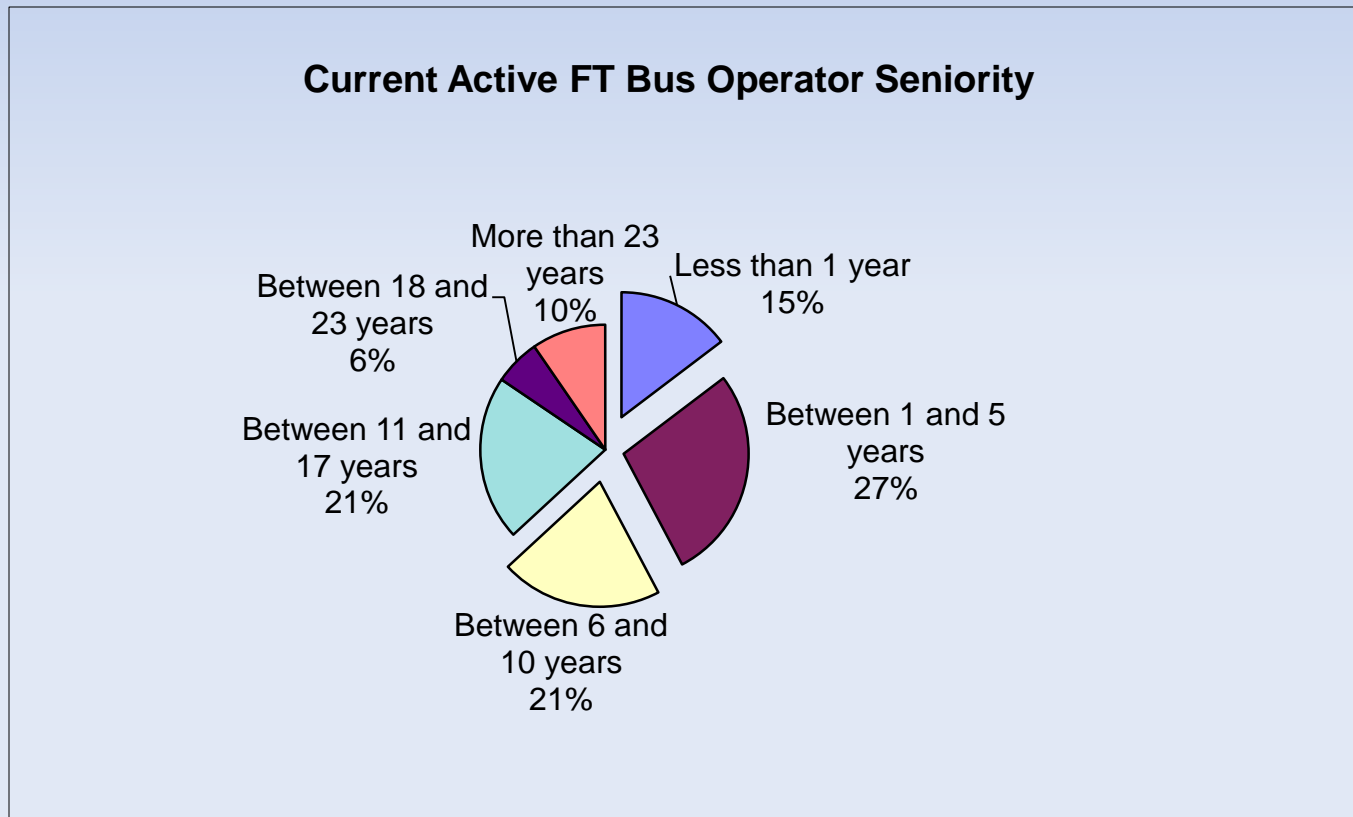
# System-wide and Site-Specific Training

In addition to the training that is available system wide, Division 3218 has developed a site specific training class.

This “Accident Prevention Class” is given to all operators coming to Division 3218 and as part of the annual training given to all the operators already assigned to the Division.

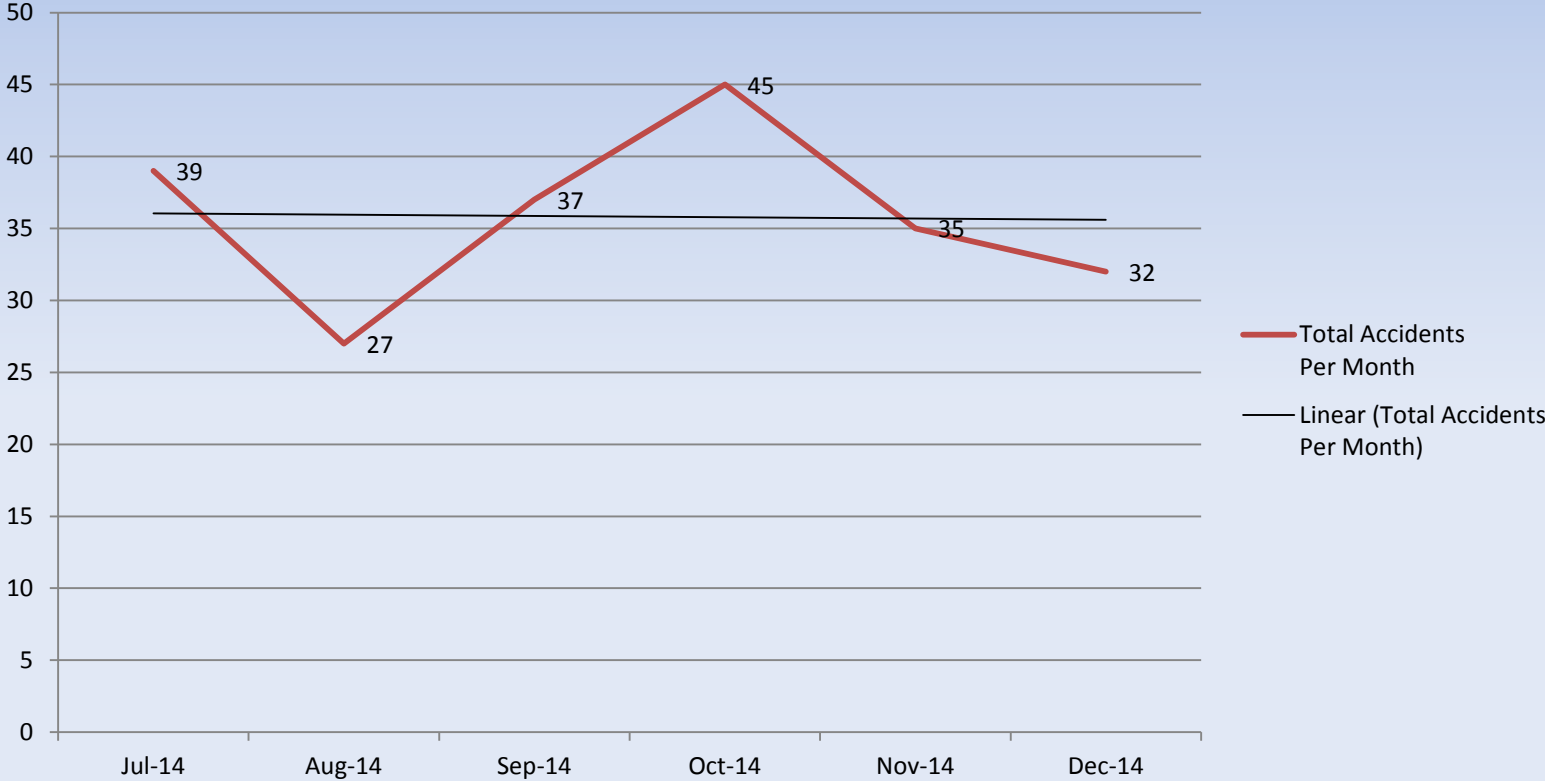
Currently the feasibility of expanding this class system wide is being investigated.

Training is constantly ongoing and is of paramount importance. Currently METRO has a newer and less experienced Operator workforce than in recent years. Brand new, New Hires up to Operators with 10 year seniority comprise 63% of all Full Time Operators.





# Accident trend for the last six months



# Site Specific Training

The site-specific training includes classroom instruction, interactive participation, PowerPoint presentation and accident videos. Many of the accidents that we catalog and investigate are *not* the fault of our operators.

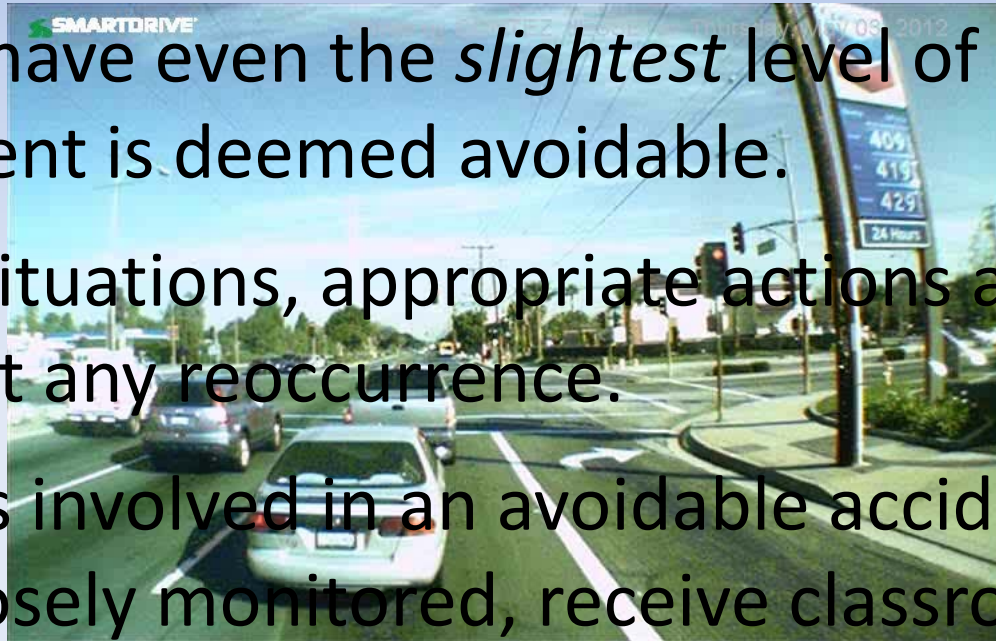
Additionally, METRO has established a higher standard for its Operators. Operators are not only expected to avoid accidents, they are required to do their utmost to prevent other motorists from becoming involved in an accident with them.




Avoidable accidents do however occur. When they happen, we vigorously investigate to determine culpability. When an operator is found to have even the *slightest* level of culpability, the accident is deemed avoidable.

In these situations, appropriate actions are taken to prevent any reoccurrence.

Operators involved in an avoidable accident will be closely monitored, receive classroom and on-road instruction, one or more line ride Evaluations, and discipline up to and including discharge.



# Questions?



Transit  
Information call

Customer  
Relations

323.GO.METRO or 800-464-  
211 or email us at  
[customerrelations@metro.net](mailto:customerrelations@metro.net)