



6-Month Silver Line Performance Update

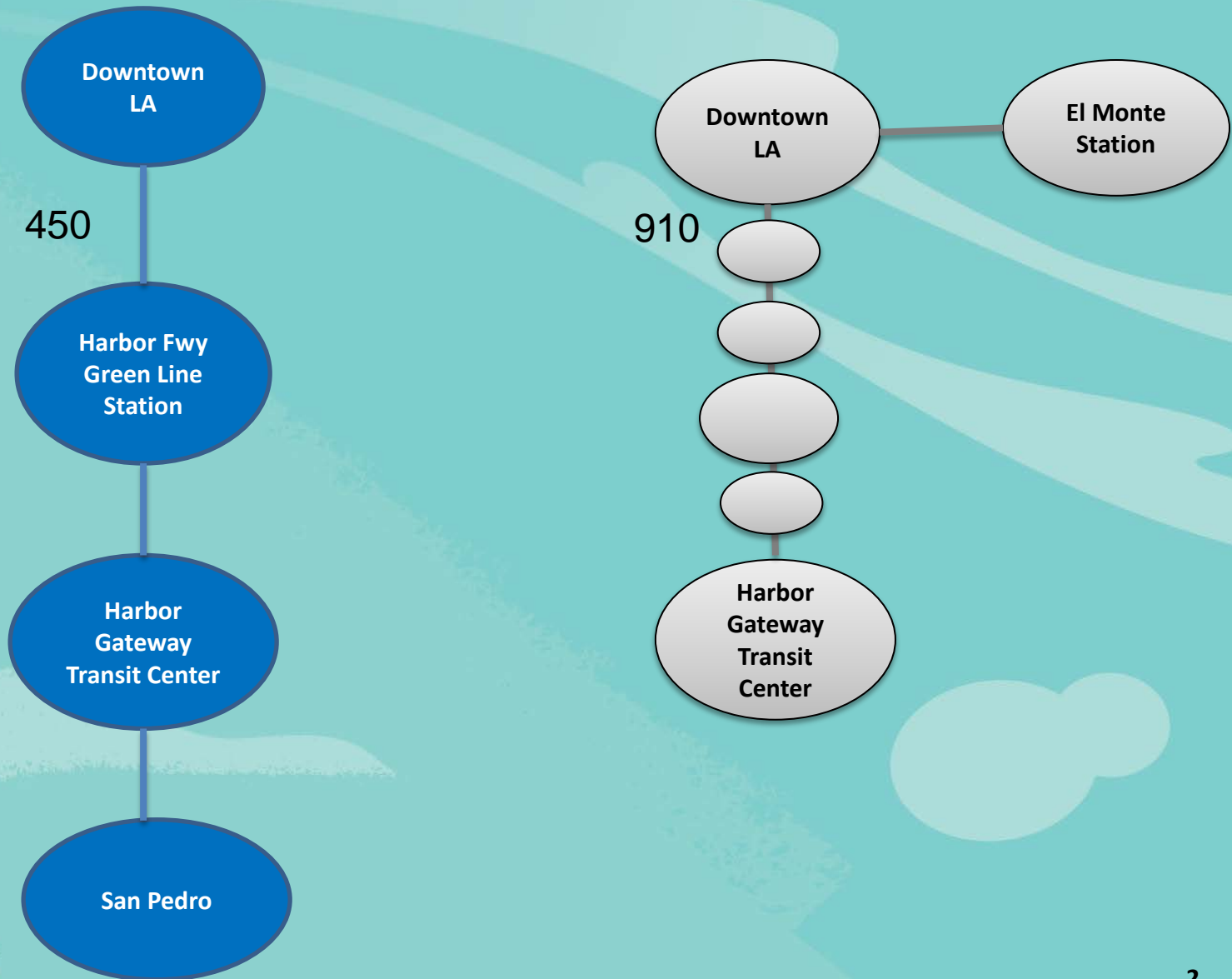
Presented by: Metro Service Planning & Scheduling

South Bay Service Council
June 10, 2016
City of Inglewood, City Hall

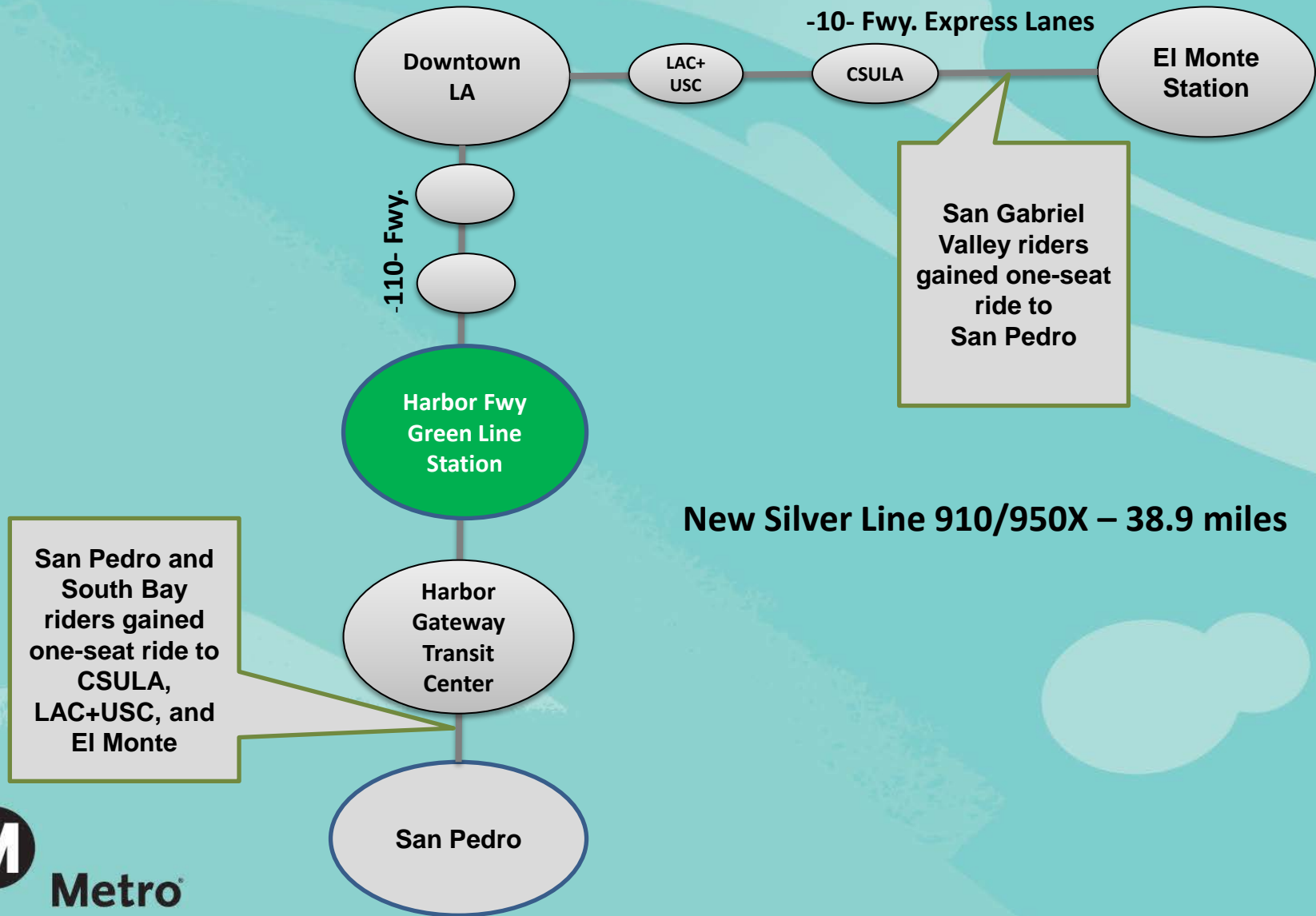


Metro

Line 450 and Silver Line 910 Before December 2015



New Silver Line 910/950X Extended to San Pedro as of December 2015



Line 450/910/950X Resources (Before and After Extension to San Pedro)

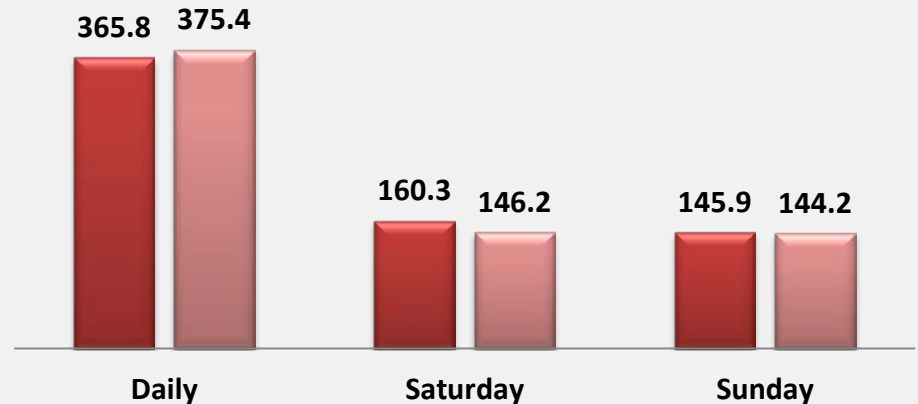
Max. Peak Bus Requirements

■ 450 & 910 Prior to DEC 2015
■ 910 / 950X As of JAN 2016



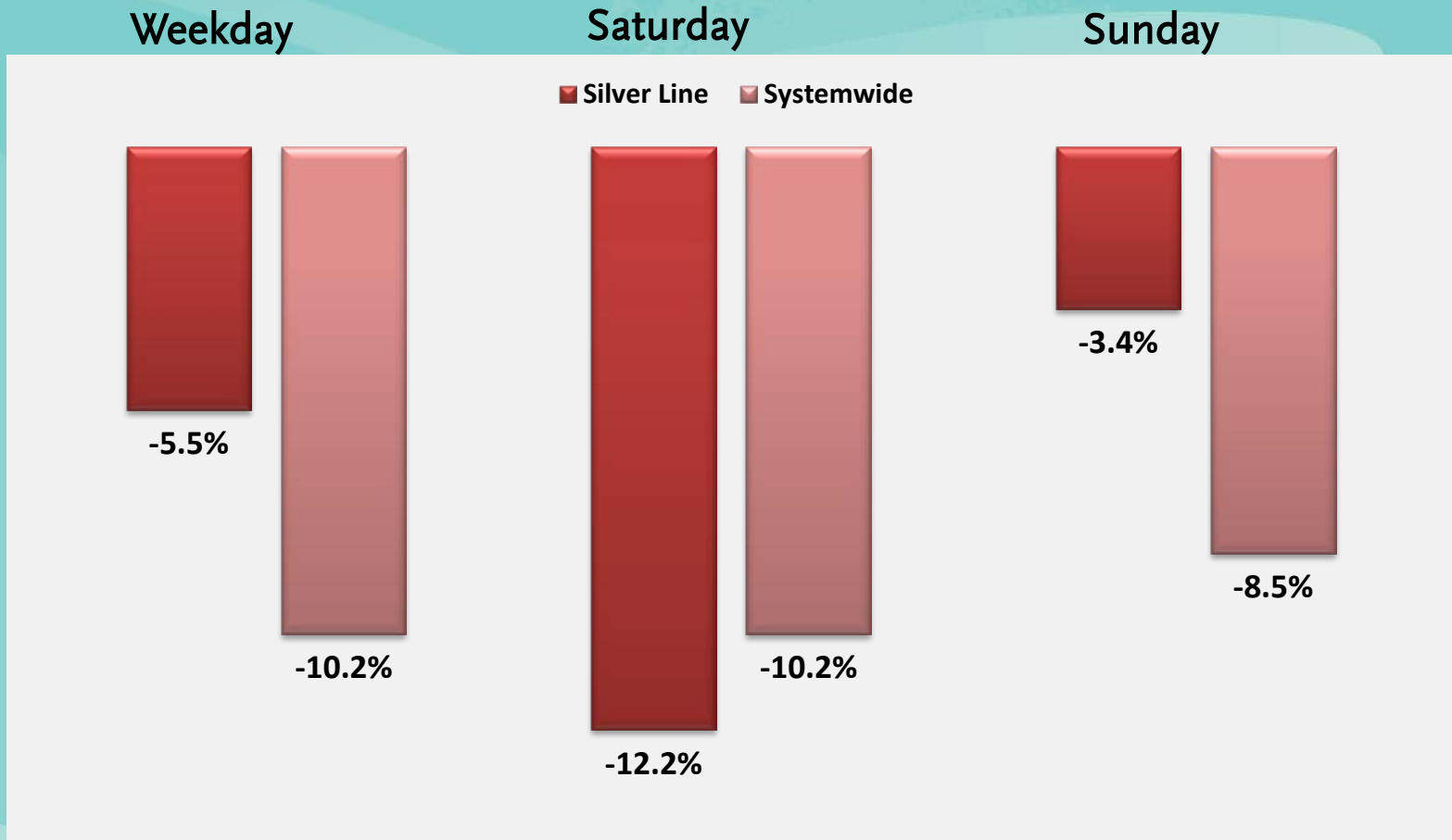
Revenue Service Hours

■ 450 & 910 Prior to DEC 2015
■ 910 / 950X As of JAN 2016



Line 450/910/950X Boardings Comparison (Before and After Extension to San Pedro)

March 2015 versus March 2016

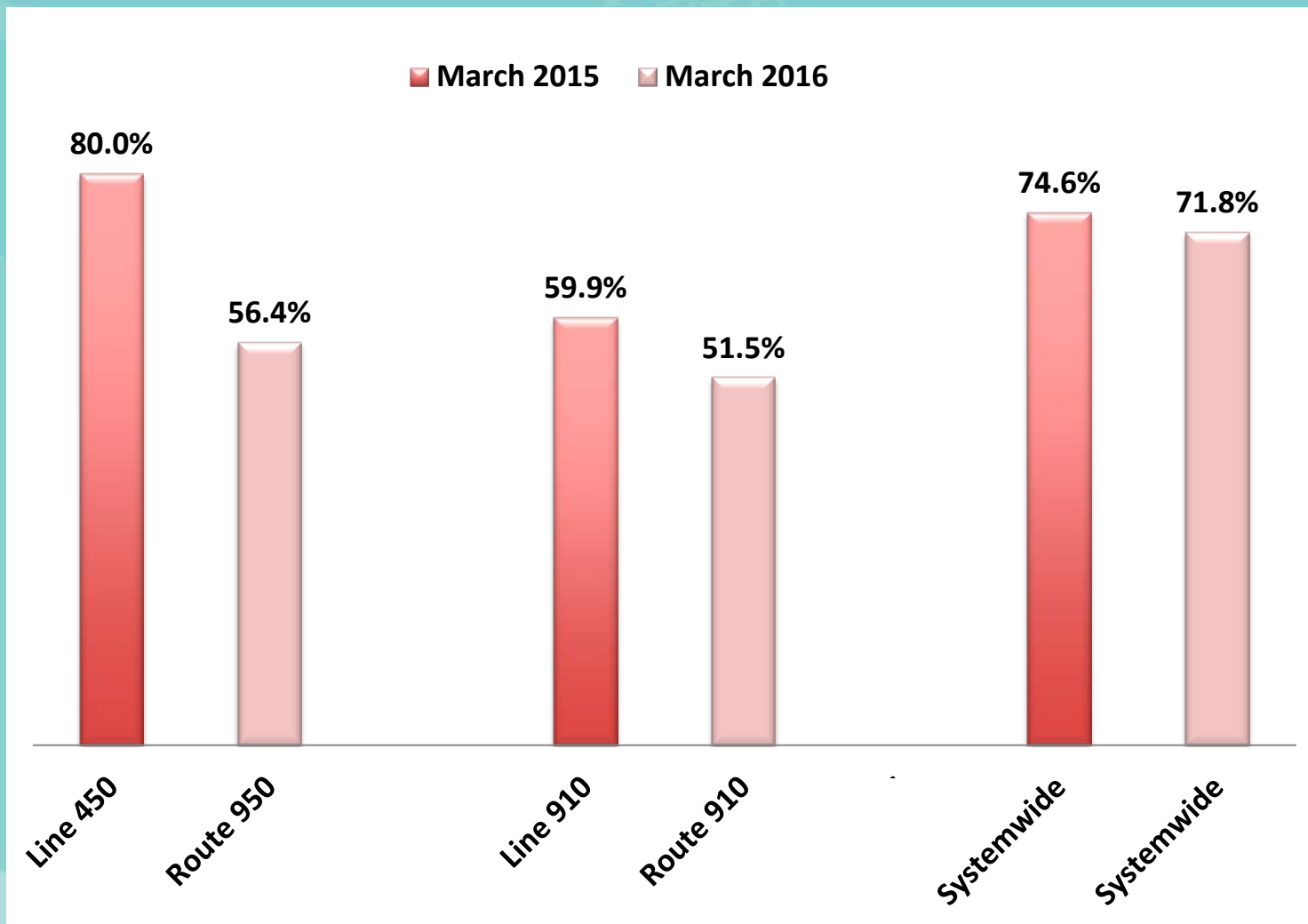


% Change from 450 & 910 (before) vs. 910/950X (after extension)



Metro

Line 450/910/950X In-Service On Time Performance (Before and After Extension to San Pedro)



Upcoming June 26, 2016 Service Change

Metro recognizes the decline in ridership and reliability since implementing Line 910/950X; in June 2016, Metro will make changes to improve performance:

- Add 3 to 5 mins of running time to improve On-Time Performance
- Implement all-door boarding (6-month pilot starts 6/26/16)
 - ✓ Reduce dwell times and travel time
 - ✓ Increase reliability of service
 - ✓ Potential better balance of customers throughout the vehicle
 - ✓ Improved access for passengers with a mobility device who use the ramp.



Next Steps

1. Continue monitoring service performance, customer complaints, and Operator input
2. Continue making service adjustments to improve line performance
3. Evaluate All-Door Boarding 6-Month Pilot and report back to the MTA Board of Directors