



Welcome Home Rams

October 14, 2016



Metro

Operating Plan



- Increased Rail Service
 - 6 minute Expo Service
- Increased Bus Service
 - Additional 10 Silver Line Buses
 - 10 buses staged for Expo overcrowding
- Event Staff
 - Located at Expo Stations and 37th Street Silver Line Station
 - Emphasis on safety of patrons, keeping people off the tracks, and customer support
- Mobile Operations Command (MOC-1) deployed for emergency preparedness
- Unified Command Post staffing
- Internal/External coordination

Pre-Game Crowd Control



Metro Stations – Coliseum Adjacent

- Wayfinding Signage added throughout Expo Park and other locations
- Signage directs passengers to use Expo/Vermont headed Eastbound to Downtown LA
- Signage directs passengers to use Expo Park/USC headed Westbound to Santa Monica



Ridership

- Specialized station queues for Post-Game crowd control
- Off platform TAPing has eliminated fare evasion
- Revenue Teams consisting of staff and security officers stationed at major locations pre and post games
- TAP staff deployed to assist patrons with ticket sales

	Preseason	
	vs. Cowboys	vs. Chiefs
Rams Attendance	80,000	61,000
Metro Ridership	10,600	12,200
%	13%	20%



Security

- Additional Sheriff and Transit Security Officers are deployed at key locations pre and post game
- Metro-owned parking lots are monitored by Sheriff
- Skywatch deployed for crowd supervision



Thank you



Metro