

Friday, June 8, 2012

9:30 – 11:30 AM

Minutes

SOUTH BAY CITIES SERVICE COUNCIL

Regular Meeting

Inglewood City Hall
Conference Room A
One Manchester Blvd.
Inglewood, CA 90301

Call to Order 9:30am

Council Representatives:

Ralph Franklin, Chair
John Addleman, Vice Chair
Devon Deming
James Goodhart
Rena Kambara
Roye Love
Kim Turner
Don Szerlip

Officers:

Jon Hillmer, Director Regional Councils
Richard Morallo, Community Relations Mgr.
Suzanne Handler, Council Secretary
Christina Goins, Board Secretary's Office



Metro

Los Angeles County
Metropolitan Transportation Authority

1. PLEDGE of Allegiance
2. ROLL Call – Ralph Franklin, Chair
3. Lt. Ibelle
On May 20, 2012, Operator Alan Thomas was tragically murdered on Line 105 at La Cienega and Santa Monica Blvd. The suspect has been apprehended and homicide detectives will be filing a special circumstances murder. The Sheriff's Department deployed 24 additional officers to patrol bus lines in the area including Line 105. The feedback received from the operators has been phenomenal. We will remain visible so both the public and MTA feel protected.
4. APPROVED Minutes from April 13, 2012.
5. PUBLIC Comment

Dorthea Jaster: Do rules against unlicensed vendors operating at light rail stations and on trains apply to bus stations and on buses? Are there levels of infraction? A man was holding a rummage sale on a bench at the Artesia Transit Center and three times on Line 205 someone was selling candy. Lt. Obenberger gave a number to call. I called the Sheriff's Station and the person who answered the phone hadn't heard of any restriction and didn't seem to care. It would help to have signs posted with a number for nonemergencies.

Lt Ibelle: The phone number to the Dispatch Center for the Rail Operations Center is 323-563-5000. Incidents on the bus, rail lines and platforms are handled by the Sheriff's Department and would utilize the MTA Code of Conduct. The bus stops would be handled by area law enforcement.

Joseph Dunn: Line 212 needs to run 24 hours a day because of high ridership. This morning there was a horrible situation because there was a movie premiere scheduled on Hollywood Blvd which caused bus bunching. The 40ft buses were being used. Lines 212 and 316 need to use 60ft buses. Line 217 needs to be extended to the airport so that tourists can have a one bus option instead of changing a million times.

6. UPDATE on Expo Line Opening to Culver City, Scott Greene, Service Development Department

The Expo Line extending to Culver City and the Farmdale Station will be opening on June 20th. Free rides will be offered only from those two platforms on that day.

PUBLIC Comment:

Joseph Dunn: To cut down on confusion, Platform #1 should strictly be used for Expo Line and Platform #2 should only be used by the Long Beach Line.

7. REPORT on Park and Ride Lots in South Bay Area, Scott Greene, Service Development Department

A list of Park and Ride Lots with location, number of parking spaces available, number of bike rack spaces, and number of lockers was distributed to the Council Representatives and to the public.

8. DISCUSS FY13 Service Council Work Plan, Jon Hillmer, Director
The annual work plan for each of our Service Councils is a requirement of the Metro Service Council Bylaws. These work plans are outlines of the activities and priorities of each Council for the coming fiscal year. The work plan is to include the process and targets for monitoring transit service and collaborating with Metro's Chief Operations Officer and Service Planning and Scheduling Department regarding service quality and safety. The plan must be consistent with the Metro Board of Directors adopted mission, vision and goals, and must comply with all Board adopted service standards policies.

- Public Involvement
- Enhance Council Understanding
- Service Development
- Operations
- Metro Operations budget

PUBLIC Comment

Joseph Dunn: I am with Southern California Transit Advocates, and we are available to help get the word out and would love to work with you.

9. RECEIVED Director's Report, Jon Hillmer, Director

Performance Report for the month of April 2012

- On-time performance goal is 85.0%
 - Metro Bus System 75.7%
 - Year to Date 76.5%
 - South Bay Cities 76.0%
 - Year to Date 76.9%
- Complaints per 100,000 passengers:
 - Metro Bus System Target: 2.29
 - March: 3.40
 - Year to Date: 3.26
 - South Bay Cities Target: 2.40
 - March: 3.11

- Year to Date: 3.03
- Miles between mechanical road call:
 - Metro Bus System Target: 3,650
 - March: 3,909
 - Year to Date: 3,631
 - South Bay Cities Target: 3,650
 - March: 3,532
 - Year to Date: 4,155
- Clean Bus:
 - Metro Bus System Target: 8.0
 - March: 8.43
 - Year to Date 8.32
 - South Bay Cities Target: 8.0
 - March: 8.03
 - Year to Date: 8.00
- Accidents per 100,000 Miles:
 - Metro Bus System Target: 3.20
 - March: 3.74
 - Year to Date: 3.77
 - South Bay Cities Target: 3.17
 - March: 3.57
 - Year to Date: 3.83
- Monthly Ridership:
 - Metro Bus System Target: 29,270,000
 - March: 30,590,000
 - Year to Date: 29,880,000
 - South Bay Cities Target: 7,750,000
 - March: 9,470,000
 - Year to Date: 9,190,000

We will be locking the gates starting with the Red and Purple Line. Staff will be available to help passengers during this process.

RECEIVED report on Measure R Update: Measure R is spread over many projects; the largest being in rail expansion and the next one being in highway improvements. Twelve transit projects are being funded through Measure R. It has created a huge number of jobs. It helps keep fares low for students and seniors. Legislators have approved the concept for the next step. Later this month a proposal will be presented to the MTA Board to endorse this concept. Measure R will need a 2/3 approval.

Representative Szerlip: I am in support of locking the gates but how do you TAP paper fare?

Jon Hillmer: MTA is looking into being able to TAP everything.

PUBLIC Comments:

Joseph Dunn: It would be easier to keep the bus and rail stations cleaner if we taught our children proper hygiene. I commend MTA for having the day pass. It is not offered in other cities.

Wayne Wright: The gates are being locked when the EZ Passes are still on paper. The EZ Passes should be converted first and should be more affordable.

Bradley Tollison: Will the Tap Card be loaded onto the EZ Pass?

Jon Hillmer: There are plans for the EZ Pass to be a TAP Card but it will have stickers on it as well to identify the values.

10. ELECT new Chair and Vice Chair for FY 2013, All Members
Chair Ralph Franklin and Vice Chair John Addleman were re-elected.

Line Rides

Representative Szerlip:

Date: 3/18/12; Line #232; Bus #11036; Boarding Location: 9th and PCH; Time On: 10:25am; Direction: North; Alighting Location: Artesia and PCH;

Comments: There were schedules but no trash bags. The bus was 15% full.

Date: 3/18/12; Line #232; Bus #11035; Boarding Location: Artesia and PCH; Time On: 12:31pm; Direction: South; Alighting Location: Redondo Beach Pier

Comments: There were schedules and trash bags. The auto announce was in working order.

Representative Goodhart:

Date: 6/7/12; Line #344; Bus #5213; Operator Badge#23231; Boarding Location: Hawthorne and Artesia; Time On: 12:02pm; Direction: South; Alighting Location: PCH;

Comments: The bus was clean except for a few scraps of paper on the floor and several windows were dirty. There were no trash bags. Transit TV and the auto announce was functional. There were 12 riders during the trip. There were only about 30 pamphlets on Dodger Stadium but no bus schedules. A placard was visible noting the upcoming service changes on June 17th.

Date: 6/7/12; Line #344; Bus #5219; Operator Badge#74054; Boarding Location: Hawthorne and PCH; Time On: 11:31am; Direction: North; Alighting Location: Artesia and PCH;

Comments: The bus was clean and trash bags were available. There were 11 passengers on board. The auto announce and Transit TV worked. MTA pamphlets were available.

Representative Deming:

In April, I hosted a White House roundtable with the Assistant Secretary of Transportation. The topics discussed were the LAX/Green Line Extension and LAWA and Metro working together. It was a very informative meeting.

Chair Franklin:

Date: 6/6/12; Line 210; Bus #8431; Operator Badge#25713; Boarding Location: Crenshaw and Imperial HWY; Time On: 10:13am; Direction: North; Bus Cleanliness: Good

Comments: The operator greeted passengers after being greeted. The bus was clean and there were plastic bags on board. The operator lowered the lift for a passenger using a walker. The operator did not ask passengers to move from the handicapped area, lift the seats up, or offer to help passengers with their grocery bags. I missed the connecting bus because the arrival and departures were not in sync. The Rapid Line and Line 210 now stop/depart at the same location. The City of Inglewood is now left with trash bins and park benches at locations where buses no longer stop. The City Of Inglewood and other cities need to be notified of bus stop changes, i.e. southeast corner of Crenshaw Blvd and Century Blvd, southeast and southwest corners of Crenshaw Blvd. and Manchester Blvd. The schedules on the bus were for the "Dodger Stadium Express". There should be a posting "Rider Alert" beginning Sunday 6/17/2012 route/schedule changes on various Metro Lines.

Date: 6/6/12; Line 210; Bus #9568; Operator Badge#28332; Boarding Location: Crenshaw and Manchester; Time On: 10:34am; Direction: South; Bus Cleanliness: Good

Comments: The bus was clean, 1/2 full, had plastic bags and bus schedules were in the racks. Bus 210 and 710 were side by side at 10:41am at the same intersection going southbound on 90th and Crenshaw Blvd.

Adjourned at 12:38pm in honor of Operator Alan Thomas

Christina Goins, Council Secretary