

Interim Work Plan for Westside/Central Governance Council

Draft for Discussion

July 1, 2004



Metro

3 Goals

- Service Development
- Public Focal Point
- Education

Service Development

- **Improve service on Westside/Central bus lines within budget constraints**
 - Identify and recommend to staff changes in sector routes and schedules that will improve bus transit service.
 - Identify opportunities for cost savings through improved efficiencies such as better scheduling, elimination of duplication, etc.
 - Identify opportunities to improve the existing fleet, bus stops & stations, and customer communication in order to improve the transit experience for passengers.

Public Focal Point

- Provide a forum for the public to present their opinions and suggestions regarding Westside/Central bus service and act on those suggestions where appropriate
 - Hold service change public hearings as required
 - Accept comments and suggestions from the public

Education

- **Become knowledgeable about Metro bus operations and service in order to make better decisions/recommendations about service**
 - **Visit divisions and other facilities**
 - **Receive briefings on various aspects of service planning and operations such as security, ADA, UFS, route planning & scheduling, budget, etc.**
 - **Interact and communicate with other Governance Councils.**

Next Steps

- **Provide Comments to Staff Regarding:**
 - Proposed Goals & Objectives
 - Potential Tasks for the Council in FY 2005
- **Staff will Synthesize Council Member Comments**
- **Present for Discussion at Future Council Meeting**