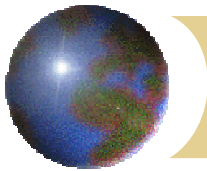


FY07 YTD July Performance

Westside/Central Sector

Mark Maloney, General Manager

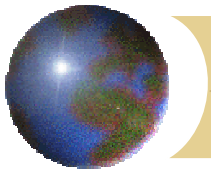


This sector has three Metro operating divisions, Division 6 in Venice, Division 7 in West Hollywood, and Division 10 in Los Angeles, near the Gateway building. The sector will be responsible for the operation of approximately 620 Metro buses and 21 Metro Bus lines carrying nearly 86.1 million boarding passengers each year.

This report gives a brief overview of sector operations':

- * Mean Miles Between Mechanical Failures Requiring Bus Exchange. (MMBMF)
- * In-Service On-Time Performance
- * Traffic Accidents per 100,000 Hub
- * Complaints per 100,000 Boardings
- * New Workers' Compensation Indemnity Claims per 200,000 Exposure Hours

| Measurement | FY03 | FY04 | FY05 | FY06 | FY07 Target | FY07 YTD | July Month | Status |
|---|--------|--------|--------|----------|---------------|---------------|---------------|--------|
| Bus Systemwide | | | | | | | | |
| Mean Miles Between Mechanical Failures Requiring Bus Exchange. (MMBMF) | | | | 3,274 | 3,500 | 3,060 | 3,060 | ⬡ |
| In-Service On-time Performance | 69.23% | 65.43% | 66.50% | 64.35%** | 70% | 63.00% | 63.00% | ⬡ |
| Bus Traffic Accidents Per 100,000 Miles | 3.86 | 3.65 | 3.50 | 3.45 | 3.40 | 3.86 | 3.86 | ⬡ |
| Complaints per 100,000 Boardings | 4.23 | 4.51 | 3.54 | 2.41 | 2.50 | 2.61 | 2.61 | ⬡ |
| New Workers' Compensation Indemnity Claims per 200,000 Exposure Hours (1 month lag) | 17.80 | 17.64 | 13.61 | 12.27 | FY06 15.00 | FY06 12.27 | June 13.42 | ● |
| WC Sector | | | | | | | | |
| MMBMF | | | | 3,499 | 3,500 | 2,956 | 2,956 | ⬡ |
| In-Service On-time Performance | 67.88% | 63.31% | 63.39% | 60.82% | 65% | 57.00% | 57.00% | ⬡ |
| Bus Traffic Accidents Per 100,000 Miles | 4.72 | 4.61 | 4.03 | 3.95 | 3.65 | 4.92 | 4.92 | ⬡ |
| Complaints per 100,000 Boardings | 4.84 | 5.30 | 4.10 | 2.53 | 3.25 | 2.82 | 2.82 | ● |
| New Workers' Compensation Indemnity Claims per 200,000 Exposure Hours (1 month lag) | 28.74 | 21.52 | 18.80 | 14.61 | FY06 20.00 | FY06 14.61 | June 16.21 | ● |



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This report gives a brief overview of sector operations':

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| Measurement | FY03 | FY04 | FY05 | FY06 Target | FY06 YTD | June Month | Status |
|---|--------|--------|--------|-------------|--------------|--------------|--------|
| Bus Systemwide | | | | | | | |
| Mean Miles Between Mechanical Failures Requiring Bus Exchange. (MMBMF)* | | | | 3,500 | 3,274 | 3,305 | |
| In-Service On-time Performance** | 69.23% | 65.43% | 66.50% | 70% | 64.35% | 63.06% | |
| Bus Traffic Accidents Per 100,000 Miles | 3.86 | 3.65 | 3.50 | 3.25 | 3.45 | 3.16 | |
| Complaints per 100,000 Boardings | 4.23 | 4.51 | 3.54 | 3.50 | 2.41 | 2.06 | |
| New Workers' Compensation Indemnity Claims per 200,000 Exposure Hours (1 month lag) | 17.80 | 17.64 | 13.61 | 15.00 | May 12.16 | May 11.97 | |
| **Div 15 Nov. data excluded & Dec. Data after shake-up | | | | | | | |
| WC Sector | | | | | | | |
| MMBMF* | | | | 3,500 | 3,499 | 3,950 | |
| In-Service On-time Performance | 67.88% | 63.31% | 63.39% | 70% | 60.82% | 59.35% | |
| Bus Traffic Accidents Per 100,000 Miles | 4.72 | 4.61 | 4.03 | 3.50 | 3.95 | 3.39 | |
| Complaints per 100,000 Boardings | 4.84 | 5.30 | 4.10 | 3.75 | 2.53 | 2.22 | |
| New Workers' Compensation Indemnity Claims per 200,000 Exposure Hours (1 month lag) | 28.74 | 21.52 | 18.80 | 20.00 | May 14.46 | May 15.96 | |