

# **Westside/Central Service Sector General Manager's Report**

**Governance Council Meeting**

**April 11, 2007**



**Metro**

# FY07 YTD Performance

Measurement	Sector FY05 Actual	Sector FY06 Actual	Sector FY07 Target	Sector FY07 YTD	Sector February 07	Metro February 07
Mean Miles Between Mechanical Failures	N/A	3,499	3,500	3,556	4,541	4,065
On-Time Performance	63.59%	60.82%	65.00%	57.28%	57.82%	63.37%
Collision Accidents per 100,000 Miles	4.03	3.95	3.65	4.56	4.86	3.79
Complaints per 100,000 Boardings	4.10	2.53	3.25	2.65	2.43	2.51
New WC Claims per 200,000 exposure hours (one month lag)	18.80	14.61	13.40	13.54	14.45	13.74

# Issues of Note

- Coordinated transportation for LA Marathon March 4<sup>th</sup>
- Pilot project begun to reduce articulated bus accidents
- Fatality accident in Santa Monica on March 7<sup>th</sup>
- System ridership up 5.7% from 2005 to 2006 – twice the national average

