

Wednesday, November 12, 2008

5:00-7:00 PM

Agenda

Westside/Central Service Sector
Governance Council

Regular Meeting

325 S. La Cienega Blvd.
Beverly Hills, CA 90211

Call to Order

Council Members:

Glenn Rosten, Chair
Art Ida, Vice Chair
Catherine Bator
Peter Capone-Newton
Terri Slimmer
Joe Stitcher
Jerard Wright

Officers:

Mark Maloney, General Manager
William Walker, Council Secretary

Please turn off cell phones or put them on vibrate

1. Public Comment for items not on the agenda

**COMMENTS FROM THE PUBLIC ON ITEMS OF PUBLIC INTEREST WITHIN
COUNCIL'S SUBJECT MATTER JURISDICTION**

2. APPROVE Minutes from October 15, 2008
3. RECEIVE report from council members on their line rides
4. RECEIVE General Manager Report & Report back on October Governance Council Meeting Agenda Items Topic, Mark Maloney, General Manager
5. RECEIVE Quarterly Budget Data, Michael Davis, Administration and Finance Manager – 10 minutes
6. RECEIVE Customer Satisfaction Survey Results, Cosette Stark, Director, Transportation Program Development – 15 minutes
7. RECEIVE Performance Standards for Owl Service Parameters, Conan Cheung, Deputy Executive Officer, Operations – 10 minutes
8. Chair's Remarks

Consideration of items not on the posted agenda, including: items to be presented and (if requested) referred to staff; items to be placed on the agenda for action at a future meeting of the Council; and/or items requiring immediate action because of an emergency situation or where the need to take immediate action came to the attention of the Council subsequent to the posting of the agenda.

ADJOURNMENT