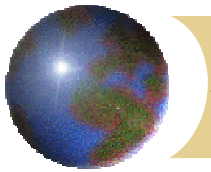


FY09 YTD November Performance

Westside/Central Sector

Mark Maloney, General Manager



The Westside /Central Sector has three Metro operating divisions, Division 6 in Venice, Division 7 in West Hollywood, and Division 10 in Los Angeles, near the Gateway building. The sector will be responsible for the operation of approximately 557 Metro buses and 20 Metro Bus lines carrying nearly 95 million boarding passengers each year. This report gives a brief overview of sector operations.

Measurement	Sector FY07 Actual	Sector FY08 Actual	Sector FY09 Target	Sector FY09 YTD	Sector Nov 2008	Metro Nov 2008
Mean Miles Between Mechanical Failures	3,651	3,213	3,500	3,268	3,287	3,363
On-Time Performance	57.59%	56.72%	60.00%	58.49%	57.64%	63.95%
Collision Accidents per 100,000 Miles	4.76	4.25	4.00	4.11	3.64	3.35
Complaints per 100,000 Boardings	2.66	2.97	3.00	3.20	3.17	2.78
New WC Claims per 200,000 exposure hours (one month lag)	12.99	13.41	13.00	10.26	6.63	9.64