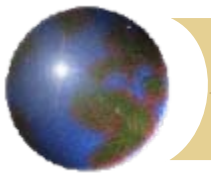




# *FY10 YTD November Performance*

Westside/Central Sector

Mark Maloney, General Manager



The Westside /Central Sector has three Metro operating divisions, Division 6 in Venice, Division 7 in West Hollywood, and Division 10 in Los Angeles, near the Gateway building. The sector will be responsible for the operation of approximately 557 Metro buses and 20 Metro Bus lines carrying nearly 95 million boarding passengers each year. This report gives a brief overview of sector operations.

<b>Measurement</b>	<b>Sector FY08 Actual</b>	<b>Sector FY09 Target</b>	<b>Sector FY10 Target</b>	<b>Sector FY10 YTD</b>	<b>Sector Nov 2009</b>	<b>Metro Nov 2009</b>
Mean Miles Between Mechanical Failures (MMBMF)	3,213	3,500	3,600	2,764	3,109	3,366
In Service On-Time Performance	56.72%	60.00%	67.00%	68.31%	69.38%	71.32%
Bus Traffic Accidents per 100,000 Miles (482 alleged accidents)	4.25	4.00	4.00	3.92	3.83	3.00
Complaints per 100,000 Boardings	2.97	3.00	2.75	2.41	1.84	2.21
New WC Indemnity Claims per 200,000 exposure hours (one month lag)	13.41	13.00	10.50	8.89	14.95	9.95