

***Metro Westside/Central
Service Council
August 10, 2011 Meeting***

**Performance Report
for *June 2011***

WSC Service Council August 2011 Meeting

Metro Westside/Central & Metro Bus System

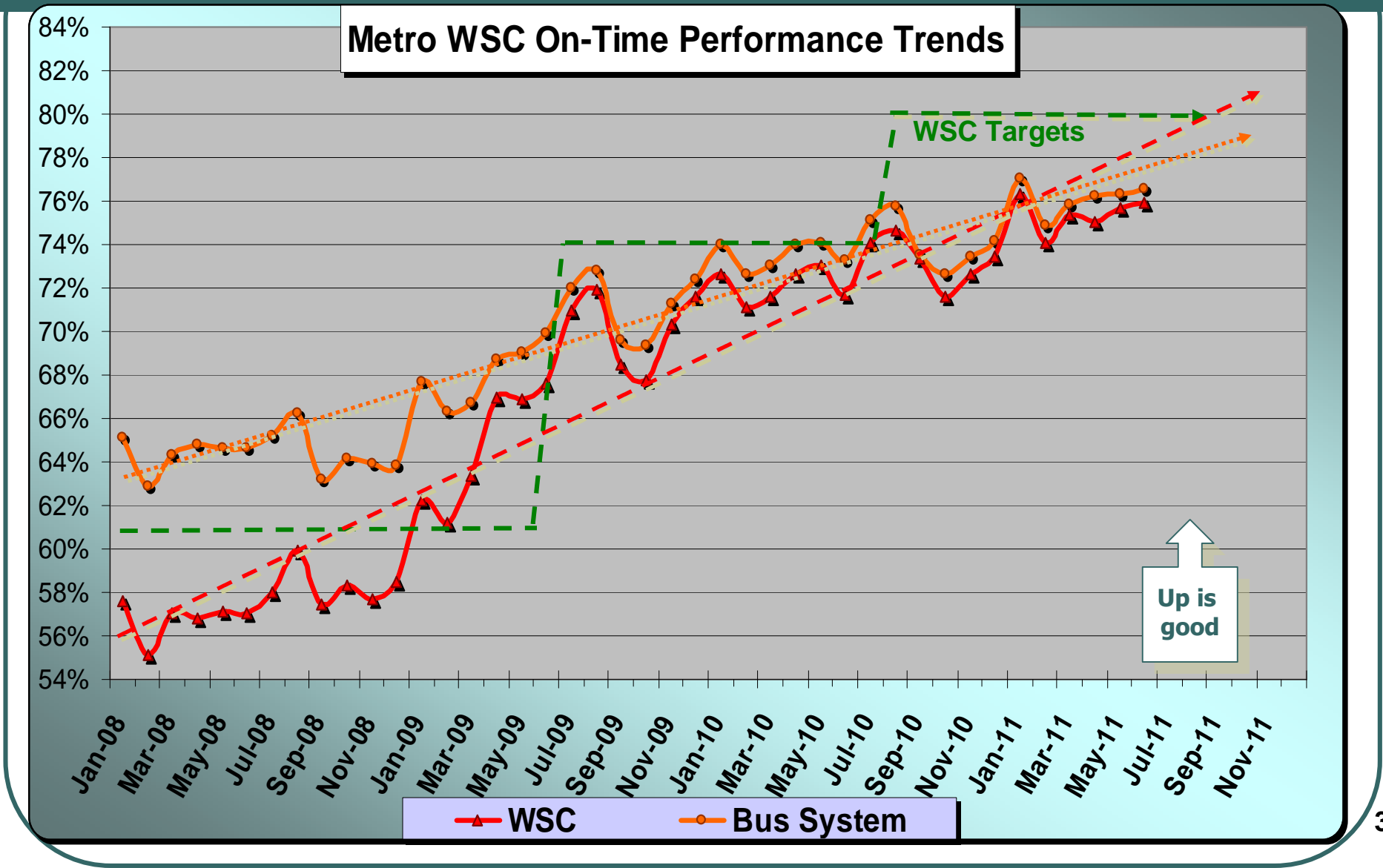
June 2011

Measurement : On Time Performance

	Target	June	YTD
Metro Bus System	80.0%	76.6%	75.2%
Westside/Central	80.0%	75.9%	74.4%

2

WSC Service Council August 2011 Meeting



WSC Service Council August 2011 Meeting

Metro Westside/Central & Metro Bus System

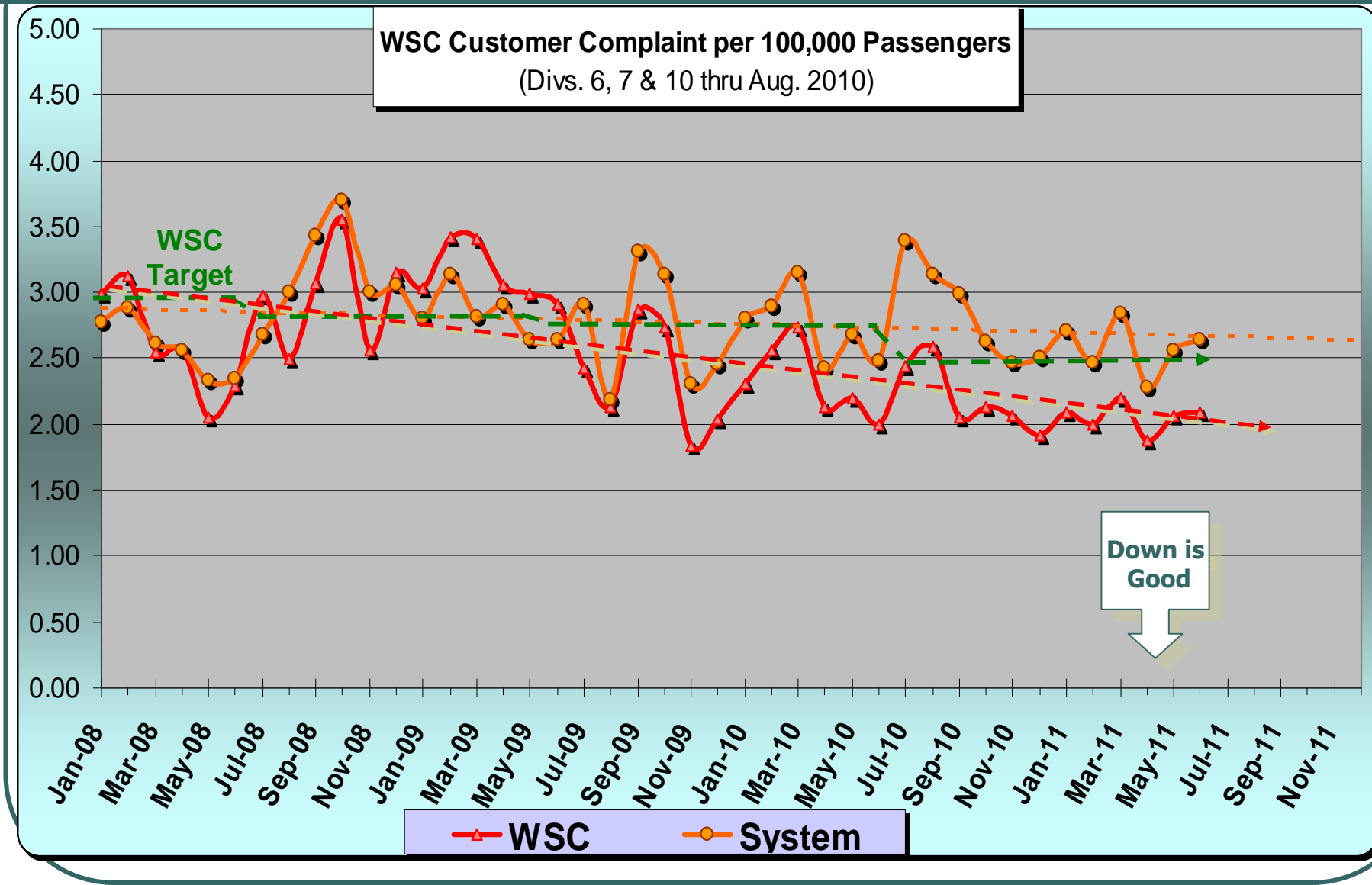
June 2011

Measurement : Complaints per 100,000 Psgrs.

	Target	June	YTD
Metro Bus System	2.52	2.64	2.72
Westside/Central	2.50	2.09	2.13

4

WSC Service Council August 2011 Meeting



WSC Service Council August 2011 Meeting

Metro Westside/Central & Metro Bus System

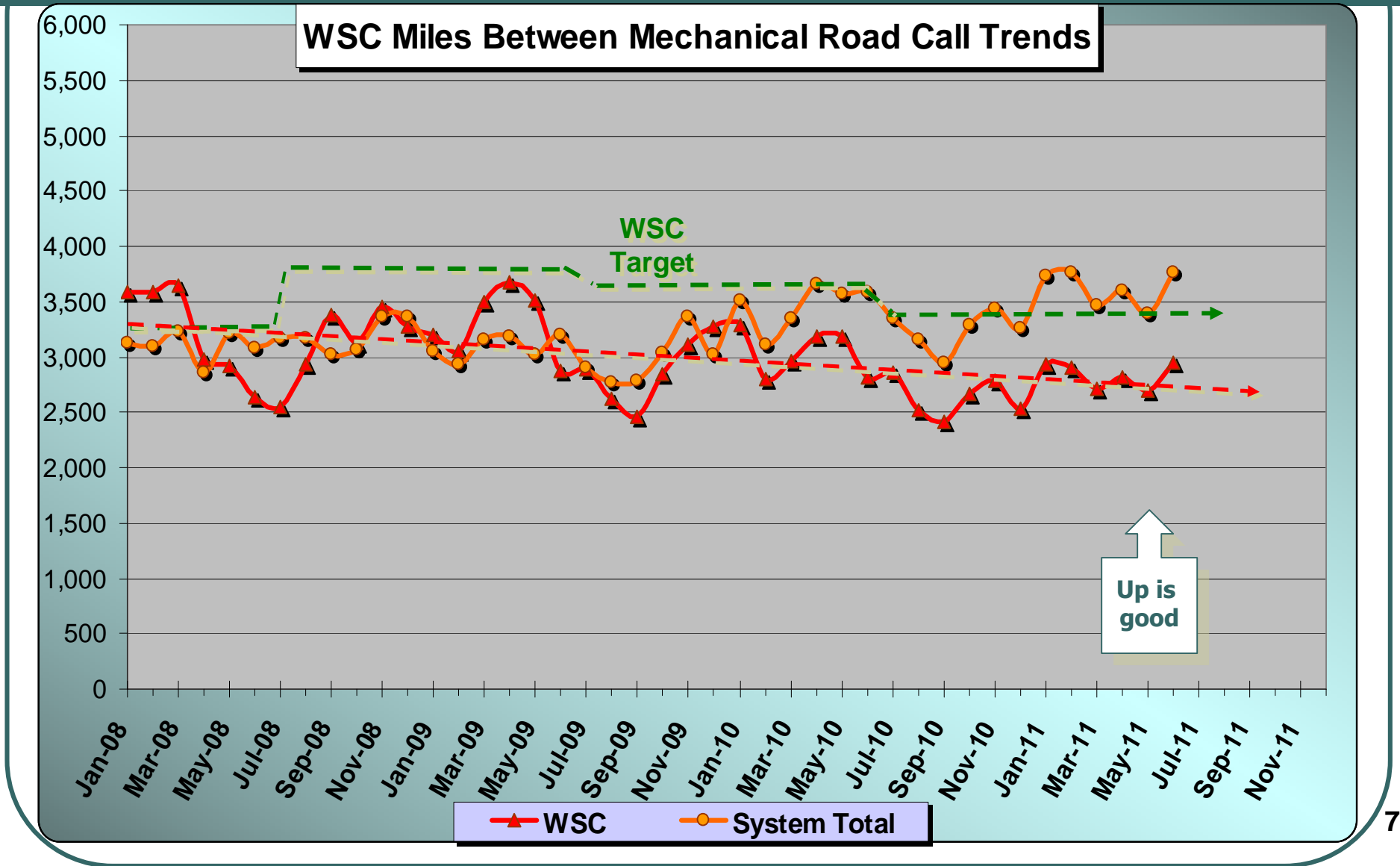
June 2011

Measurement : Miles Between Mechanical Road Call

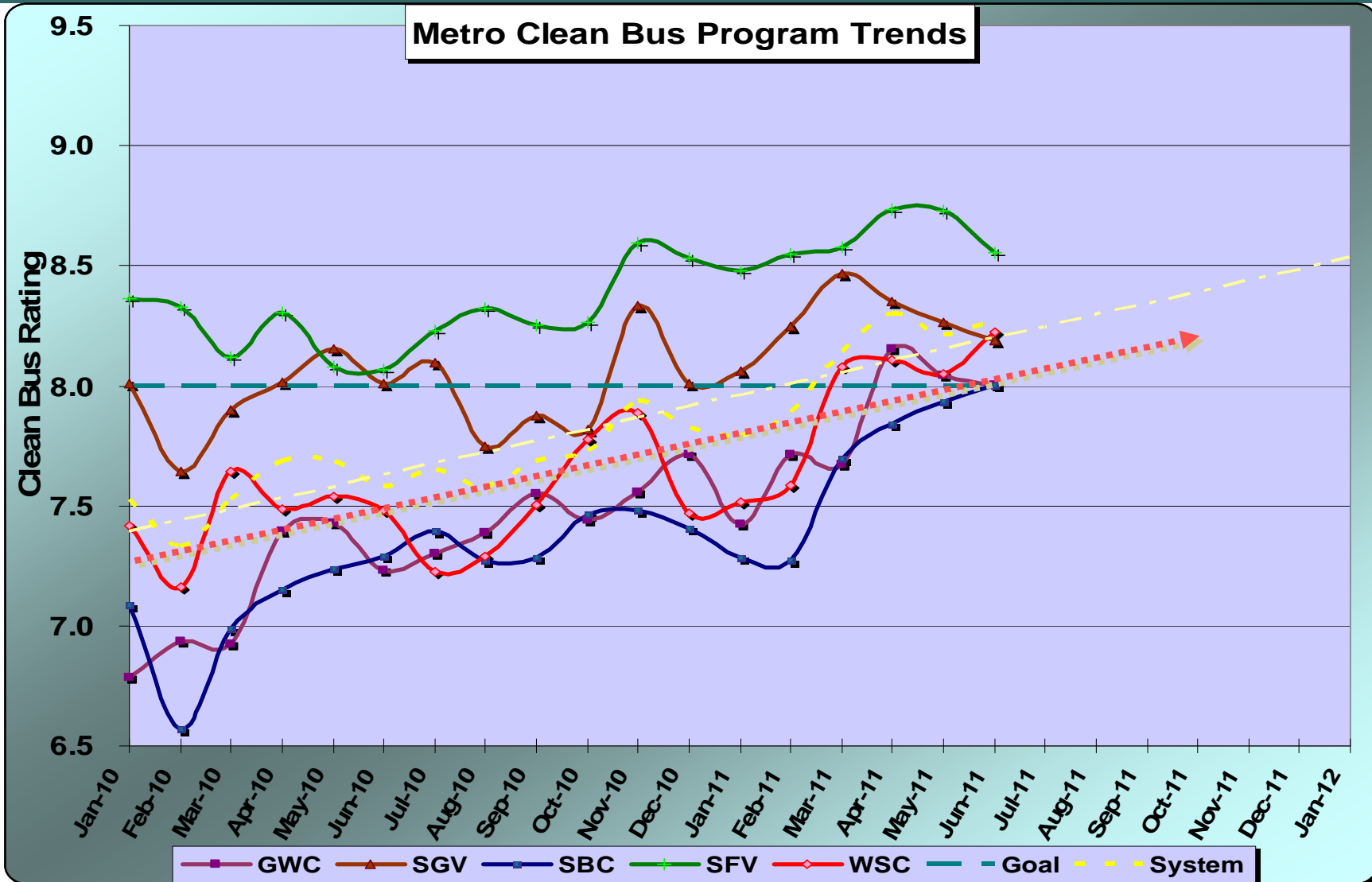
	Target	June	YTD
Metro Bus System	3,664	3,757	3,428
Westside/Central	3,460	2,952	2,733

6

WSC Service Council August 2011 Meeting



WSC Service Council August 2011 Meeting



WSC Service Council August 2011 Meeting

Metro Westside/Central & Metro Bus System

June 2011

Measurement : Accidents per 100,000 Miles

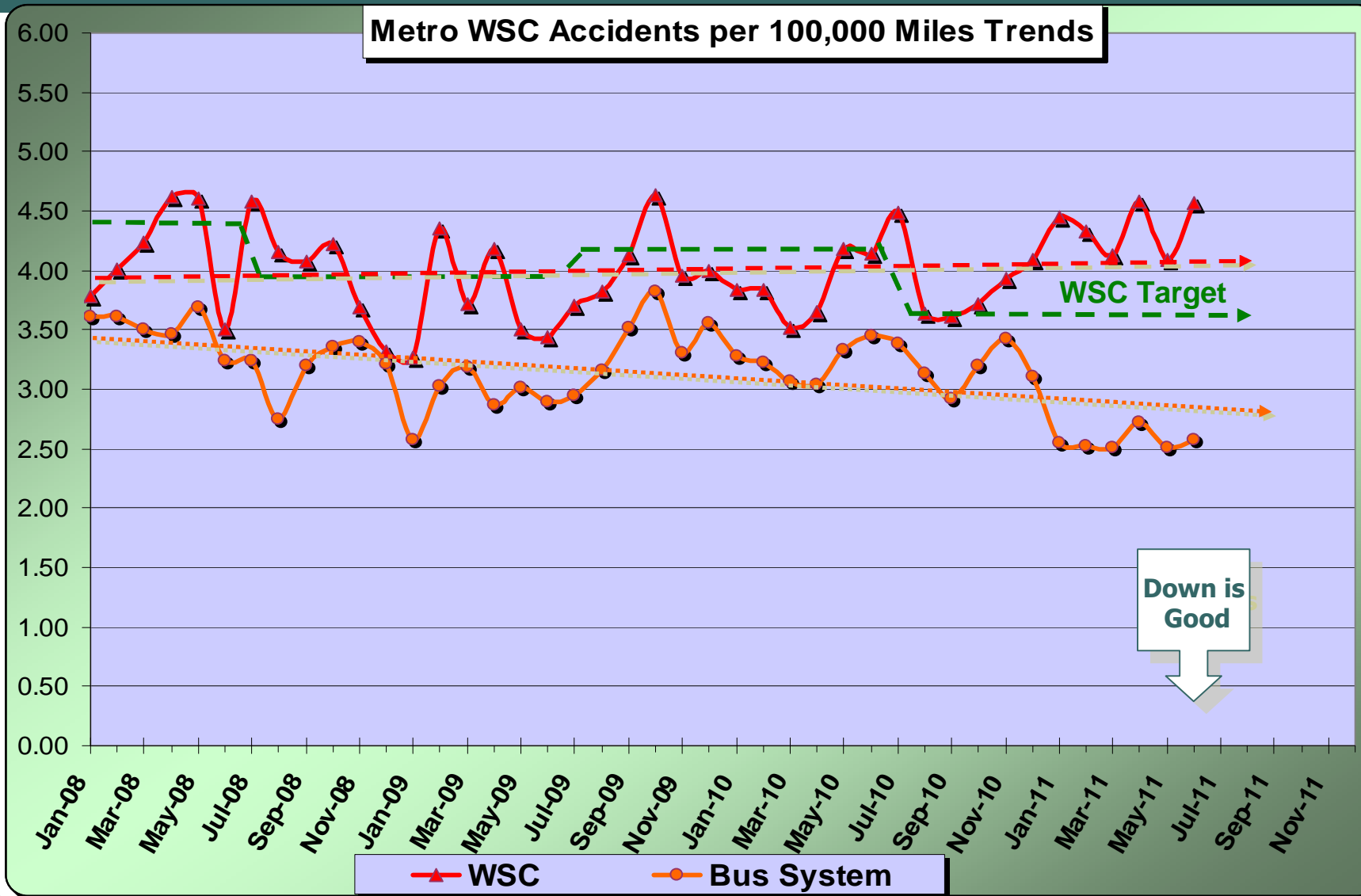
	Target	June	YTD
Metro Bus System	3.14	2.58	2.88
Westside/Central	3.58	4.56	4.13

9



Metro

WSC Service Council August 2011 Meeting



WSC Service Council August 2011 Meeting

Metro Westside/Central & Metro Bus System

June 2011

Measurement : Monthly Ridership

	Target	June	YTD
Metro Bus System	29,470,000	31,890,000	29,890,000
Westside/Central	16,470,000	18,370,000	17,230,000

WSC Service Council August 2011 Meeting

