

Minutes

Wednesday, October 8, 2014
5:00PM

WESTSIDE/CENTRAL
SERVICE COUNCIL
Regular Meeting

La Cienega Tennis Center
325 S. La Cienega Blvd.
Beverly Hills, CA 90211

All Metro meetings are held in ADA accessible facilities. Meeting location served by Metro Local Lines: 20, 28, 105 and Metro Rapid Lines: 705, 720, 728.

Called to Order at 5:00 p.m.

Council Representatives:

Dr. Randal Henry
Glenn Rosten
Maria Sipin
George Taule

Officers:

Jody Litvak, Community Relations Director
Dolores Ramos, Council Admin Analyst
Henry Gonzalez, Council Comm. Rel. Mgr.
Carol Silver, Transportation Planning Mgr.
Deanna Phillips, Office of the Board Secretary

For Metro information in English, please call the following phone number: 213-922-1282.

Para más información de Metro en español, por favor llame al número que aparece a continuación:
213-922-1282

Մետրոյի մասին հայերեն լեզվով տեղեկություններ ստանալու համար, խնդրում ենք
զանգահարել այս հեռախոսահամարով՝ 323-466-3876

Для получения информации о Metro на русском языке, пожалуйста, позвоните по указанному
ниже телефонному номеру: 323-466-3876

需要都会运输局的（语言名称）资料, 请拨打以下电话号码: 323-466-3876

Metroに関する日本語での情報は、以下の電話番号でお問い合わせください：323-466-3876

สำหรับข้อมูลเกี่ยวกับรถโดยสารเมโทรเป็นภาษาไทย กรุณาติดต่อที่หมายเลขโทรศัพท์ด้านล่าง: 323-
466-3876

ដើម្បីនិយាយជាមួយអ្នកបម្រើ Metro ម្នាក់ សូមទូរស័ព្ទតាមលេខ 323.466.3876។

메트로(Metro) 정보를 [한국어]로 알아보시려면, 아래 번호로 전화하십시오: 323-466-3876

Để biết thông tin về Metro bằng tiếng Việt, vui lòng gọi số điện thoại dưới đây: 323-466-3876



Los Angeles County
Metropolitan Transportation Authority

Metro

1. ROLL Called
2. SWORE IN Maria Sipin as Service Council Member
3. CARRIED OVER Approval of the Minutes of September 10, 2014 Meeting
4. RECEIVED Update on Line 788 Implementation, Israel Marin, Service Planning

Beginning Monday, December 15, 2014, Line 788 will run from Arleta to Westwood via Van Nuys and the 405 Freeway. The line will serve rapid stops along the route and will run non-stop over the 405 Freeway from Sepulveda/Victory to Wilshire/Westwood. The Sepulveda Orange Line Station lot can be used as a Park and Ride option. To go to Westwood, patrons will need to board Line 788 on northbound Sepulveda. Line 788 will use HOV lanes over the 405 Freeway. It will charge regular fare and will operate every 15 minutes on weekdays only, bi-directionally during peak periods (5am-9am, 3pm-7pm). This line will be assigned 45-foot buses. Century City and Sepulveda/Expo Station may be added as stops in the future, depending on how ridership develops during the pilot period.

Line 761, also known as “The Valley U” will be extended to Tarzana and combined with Line 741 at Reseda Blvd. The line will serve all rapid stops along the route and provide a one-seat ride to/from Ventura Blvd. Service going south of Ventura to Westwood will be replaced by Line 761 (Line 234 weekends and late night). Additional service on Van Nuys Blvd will be provided by Line 788 to Westwood and weekend service will terminate at Sepulveda/Ventura.

Line 734 will be extended from Sherman Oaks to Westwood via Sepulveda Blvd. This line will have the same route and stops as the current Line 761 going south of Ventura Blvd. Line 234 will provide weekend and late night service to Westwood and there will be a new southbound stop far side Magnolia.

5. RECEIVED Director’s Report on Westside/Central Service, Dolores Ramos, Council Analyst

On-time Performance: 73.1%, Goal: 80%, System: 75.6%
 Complaints Per 100,000 Passengers: 3.19%, Goal: 2.20%, System 3.73%
 Miles Between Mechanical Road Calls: 4,021, Goal: 4,000, System: 3,987
 Metro Bus Cleanliness Ratings: 8.53%, Goal: 9.0%, System: 8.64%
 Accidents per 100,000 miles: 4.24%, Goal: 3.38%, System: 3.27%
 Average Weekday Ridership: 595,488, System: 1,089,000
 Rapid Line 720 Ridership Trends: Weekday: 39,908, Saturday: 27,970, Sunday: 23,145

The fare change was implemented on September 15th and 250+ Metro staff were placed at stations to assist patrons during the first two days. There were relatively minor issues with TAP readers related to free transfers. Many riders were unaware of fare changes. An APTA Peer Review will begin in the near future.

Short term service improvements to the Orange Line are currently being evaluated. Under consideration is increasing peak service from every 4 minutes to every 3 or 3-4 minutes. Staff is currently working with the City of Los Angeles and Metro Safety to improve intersection speeds from 10 to 25 mph and instructing Bus Operators to maintain 35 mph between stations. Metro is also working with the City to reposition four bus detection loops in Warner Center.

The Board directed review of potential Rapid/Express service between Orange and Gold Lines. Potential bus routes to link Bob Hope Airport, NoHo, Burbank Media, Glendale and the Gold Line are being reviewed. Route options should maximize use of SR 134 HOV Lanes. They will discuss service improvement to Commuter Express Line 549 will be discussed with City of Los Angeles.

Councilmember Rosten commented that having the same goals for each area does not seem fair. For example, Westside/Central has more accidents and service calls because of the amount of traffic and San Gabriel has more complaints because they offer less service. He added that these goals should be adjusted accordingly. Ms. Litvak replied that there used to be different goals for each region but the idea is to have each division contribute to the system goal. Councilmember Rosten added that another option is to look at all the regions with just one number, if it's going to be separate then separate goals should be considered.

6. CARRIED OVER Election of Chair and Vice Chair for FY 2015, All Members

7. RECEIVED PUBLIC Comment for items not on the agenda

Wayne Coombs commented that the problem with TAP cards is that they cannot be used more than once every 7 minutes. It should be bus-specific, not system-specific. He took a bus and got off to take care of something that lasted for a couple of minutes and when he attempted to use the card going back, it didn't let him because he returned to take a bus home in less than 7 minutes.

Ken Ruben has asked Metro several times to help get a bench added at the Venice/Sepulveda eastbound bus stop. Ms. Litvak explained that the buses are not installed or maintained by Metro, but rather by the local jurisdiction.

Wayne Wright commented that though the fare change went in to effect on the 15th of September, a lot of people are still not aware of it. He saw individuals who expected to get a free transfer when they paid cash; they are not aware that a TAP card is required. He added that a bus stop sign is being blocked by evergreen trees on McDonnell and Glencoe going west where Line 358 stops. He asked Metro to contact the City to get this resolved.

8. RECEIVED CHAIR and Council Member Comments

Councilmember Henry commented that there's an opportunity to increase walking in the Crenshaw community, specifically transit-related walking to support health and social benefits. Some first mile-last mile issues are being addressed by local community organizations, one of

the key issues is lack of bus benches. Crenshaw/Expo Line is a world-class destination and a lot of people travel through this station but there are no bus benches in the northwest corner. The same issue applies on the other side of the street. First-mile-last mile issues will never be addressed without bus benches and shade structures.

Councilmember Rosten requested a report back on the bus benches at a future meeting.

ADJOURNED AT 5:31 p.m.