

Division 6 Transportation Westside/Central Sector

Bus Stop Location Improvements Pilot Program



Bus Stop Location Improvements



- ◆ Division 6 Operators suggested there are too many bus stops...causing slow down in service
 - Redundant Stops (Nearside and Farside)
 - Bus stops located too close together
 - Unsafe bus zones
 - Bus stops that are not regularly used
 - Bus stop locations not conducive for wheelchair passenger boardings/alightings

Each of these scenarios cause unnecessary delays and inefficient service to our customers.

Pilot Program Goals

Win Win

- ◆ Improve In-Service On Time Performance
- ◆ Reduce Accidents
- ◆ Decrease Customer Complaints
- ◆ Decrease wheelchair passenger boarding/alighting dwell time
- ◆ Improve efficiencies overall

Division 6 Lines



◆ Line 4/304: Santa Monica Blvd

- 147 Bus Stops*

◆ Line 33/333: Venice Blvd

- 200 Bus Stops*

◆ Line 20/21: Wilshire Blvd

- 225 Bus Stops*

◆ Line 434: PCH/Malibu

- 170 Bus Stops*

* (Combined e/b & w/b)

Plan of Action

- ◆ Division 6 Management staff will solicit feedback from Operators throughout the months of April – July 2005
 - Provide “Bus Stop Location Change Recommendation Forms” to Operators
 - Meet with and Interview Operators with Recommendations
 - Create Task Force to review Bus Stop List



Plan of Action

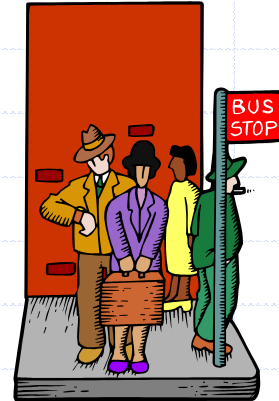
- ◆ Feedback will be compiled & forwarded for review and comments to:
 - Task Force Div. 6 Operators
 - Scheduling Dept.
 - Sr. Safety Specialist
 - Sector Manager
 - Division Management affected by changes
 - Vehicle Operations
 - Community Relations



Plan of Action

- ◆ Service Development Dept.'s Plan of Action includes:
 - Stop List Review
 - Boarding and alighting review by stop
 - Bus stop spacing review in accordance with Transit Service Policy
 - Comparison of Divisional/TOS and Service Development recommendations

Plan of Action



◆ Continued...

- Consolidation of stops to be removed
- Notification to Stops and Zones, and determination of discontinuation date
- Preparation of Service Change Notices
- Implementation – between July and December 2005

Plan of Action



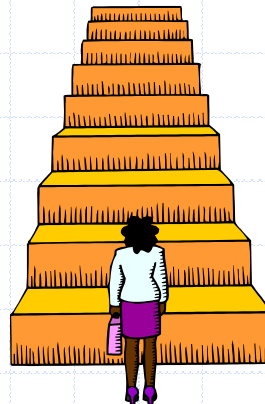
◆ Community Relations

- Inform elected officials along lines being studied of effort
- Once potential stop changes have been identified, inform elected officials and community groups
- Schedule public meetings as necessary
- Provide feedback to Service Development

What's the Next Step?

◆ At the Division

- Compile Recommendations from Operators
- Task Force Review of Stop List
- Forward Findings to Service Development Dept. for Review & Implementation





Thank You