Metro

MARCH 22, 2020

TO: BOARD OF DIRECTORS

FROM: PHILLIP A. WASHINGTON
     CHIEF EXECUTIVE OFFICER   *PAW*

SUBJECT: UPDATE ON RESPONSE TO COVID-19

ISSUE
Metro has taken great strides to ensure it is doing its part in flattening the curve as it relates to COVID-19. I have issued two new mandates for our next level of Operator protection.

BACKGROUND
As a result of the Stay at Home and Safer at Home orders executed last week, Metro has taken an aggressive stance to encourage telecommuting and compliance with the orders. Only essential staff are expected to go to work at their respective reporting location. I have also asked my senior leadership team to ensure that we are accommodating a minimum of six feet social distancing.

DISCUSSION
Over the last week, Metro has received additional masks. They have been deployed in priority order, making sure they get to those whose jobs are mandated by CalOSHA and our frontline employees, including Operators, custodial staff and those who have direct contact with our patrons.

We have several thousand more on order and expect receipt soon. Our Operations and Logistics Departments are working closely to ensure that the inventory is closely monitored and that those procured are delivered as timely as possible.

We have triggered the next set of protections for our bus operators, who are essential to getting LAs most vulnerable to medical appointments, grocery stores and other vital locations.

NEXT STEPS
Starting at 1:00am, Monday morning, all Operators are being mandated to use the Operator Barrier to ensure another level of protection. In addition, I have also directed and mandated all rear-door boarding moving forward. All patrons, except for those needing the on-boarding ramp, will be required to enter through the rear door. As only the Board can authorize free fares, I will discuss such with the Board Chair tomorrow morning. More to come.