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TO: BOARD OF DIRECTORS

FROM: PHILLIP A. WASHINGTON PAW
CHIEF EXECUTIVE OFFICER

THROUGH: JAMES T. GALLAGHER JTG
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SUBJECT: 2020 ELECTION WEEK TRANSIT OPERATIONS AND SECURITY PLAN

ISSUE

In anticipation of large crowds and potential protests during the week of the 2020 Election, beginning Monday, November 2nd, 2020 through Monday, November 9th, 2020 (Election Day is Tuesday, November 3rd, 2020), Metro has identified an Incident Management Team and is developing plans to monitor, coordinate and respond to developing events and ensure efficient and safe transit service throughout Los Angeles County. This report has been prepared to inform the Metro Board of Directors of Metro's plans and preparations for the upcoming 2020 Election Week.

DISCUSSION

Staff has prepared a 2020 Election Week Operations/Security Plan in collaboration with Metro Operations, Security, Law Enforcement and Communications and our external law enforcement agency partners.

Operations

In anticipation of large crowds and potential protests during the week of November 2, 2020 through November 9, 2020, Metro staff are preparing mitigation plans to adjust service if on-street conditions warrant re-routing service in various locations throughout Los Angeles County

Operations intends to operate regularly scheduled service and will actively monitor on-street conditions, in the event that dynamic adjustments are needed. Operations is prepared for all possibilities including any necessary rolling-detours and partial service disruptions, if vandalism or violence occur. Bus Vehicle Operation supervisory staff will continuously rove and provide supervision and direction to improve traffic flow and ensure the safety of Operations frontline personnel and riders out in the field. Rail supervisory and management staff will be assigned to the following key locations/rail

lines: 7th/Metro, Union Station, Red/Purple Lines to monitor and provide field supervision and support. Operations will work with Communications to inform patrons of any changes to service. More information on staff's plans to communicate with customers is provided below.

Enhanced Service Suspension Principles

In the event that civil unrest develops as a result of Election Day results, Metro is prepared to deploy our incident Management Team (IMT) comprised of Metro's CEO, Chief Operations Officer, Chief System Security & Law Enforcement Officer, Chief Communications Officer, Chief Risk, Safety, and Asset Management Officer, with input from others as needed. The IMT's decisions will continue to be guided by Metro's Emergency Management Department and the National Incident Management System's (NIMS) policies for handling emergency events. As needed, Operations will communicate a recommended set of strategies to provide service that is safe for employees and customers. Any decisions affecting service will be communicated to the Metro Board Chair and subsequently to the Metro Board of Directors.

Decisions regarding the continuity of service will follow these principles and actions:

1. Metro will endeavor to continue operating regular services to the extent possible, as an essential service provider.
2. If circumstances do not allow Metro to operate regular services safely through isolated areas, Operations will attempt to re-route buses to maintain a buffer of approximately five blocks around affected areas. Detours can be adjusted as needed and would continue as long as feasible or until any civil unrest has ended in the area. For rail, service disruptions would occur at stations in affected areas. Metro will attempt to maintain service at stations outside of the affected areas, as long as operationally feasible.
3. If circumstances become untenable, as it pertains to on street disruptions in service, the Metro CEO will consult directly with the Metro Board Chair.

Law Enforcement and Security Operations

Given the significance of the 2020 Election and the potential impacts on mass transit, Metro will activate its Emergency Operations Center (EOC) on Monday, November 2nd, 2020. The activation will focus exclusively on monitoring transit operations and crowd movement impacting the system during election day and post-election. This action will ensure seamless coordination between Metro's operations and law enforcement/security teams, enabling supervisors to make immediate decisions as conditions warrant. Metro's System Security & Law Enforcement (SSLE) is in communication with federal, state, and local partners to monitor for any transit intelligence related to threats, planned or potential protests and will provide regular updates.

Communications

Metro Communications has developed a plan to establish messages, tactics and strategies for advising the public of any major transit service adjustments that may result if there are unanticipated emergencies during the November 3 general election in Los Angeles County. Communications will be part of the Emergency Operations Center and will coordinate any Metro Operations-related responses, should there be

incidences that otherwise impact the public transit system. Metro's Public Relations Team and Chief Communications Officer will be imbedded in the EOC and the Incident Command Team. Public Relations staff will imbed with Operations and Security field staff at predesignated high-traffic locations to communicate any needed information via multiple media and social channels in real-time to apprise as many Los Angeles County transit riders as possible about potential delays and or suspension of transit services within Metro's service territory.

In the event of impacts to the service, updates will be made available to the public through traditional media and on Facebook, Instagram and Twitter; as well as on The Source and El Pasajero.

NEXT STEPS

Metro Operations, SSLE, and Communications will monitor activities throughout Election Week and are prepared to adjust, if needed, based on on-street operating conditions. Metro staff intends to hold an after-action 2020 Election Week review to discuss any actions taken and lessons learned. Staff will report back to the Board on any findings, as necessary.